NOTICE OF MEETING

LICENSING SUB COMMITTEE

Thursday, 24th April, 2025, 7.00 pm - Microsoft Teams (watch the live meeting <u>here</u>, watch the recording <u>here</u>)

Members: Councillors Kaushika Amin, Nick da Costa and one other councillor to be named.

Quorum: 3

1. FILMING AT MEETINGS

Please note this meeting may be filmed or recorded by the Council for live or subsequent broadcast via the Council's internet site or by anyone attending the meeting using any communication method. Members of the public participating in the meeting (e.g. making deputations, asking questions, making oral protests) should be aware that they are likely to be filmed, recorded or reported on. By entering the 'meeting room', you are consenting to being filmed and to the possible use of those images and sound recordings.

The Chair of the meeting has the discretion to terminate or suspend filming or recording, if in his or her opinion continuation of the filming, recording or reporting would disrupt or prejudice the proceedings, infringe the rights of any individual, or may lead to the breach of a legal obligation by the Council.

2. APOLOGIES FOR ABSENCE

To receive any apologies for absence.

3. URGENT BUSINESS

The Chair will consider the admission of any late items of Urgent Business. (Late items will be considered under the agenda item where they appear. New items will be dealt with under item 7 below).

4. DECLARATIONS OF INTEREST

A member with a disclosable pecuniary interest or a prejudicial interest in a matter who attends a meeting of the authority at which the matter is considered:

(i) must disclose the interest at the start of the meeting or when the interest becomes apparent, and



(ii) may not participate in any discussion or vote on the matter and must withdraw from the meeting room.

A member who discloses at a meeting a disclosable pecuniary interest which is not registered in the Register of Members' Interests or the subject of a pending notification must notify the Monitoring Officer of the interest within 28 days of the disclosure.

Disclosable pecuniary interests, personal interests and prejudicial interests are defined at Paragraphs 5-7 and Appendix A of the Members' Code of Conduct

5. SUMMARY OF PROCEDURE

The Sub-Committee will first hear from the Licensing Officer. After that, the applicant will present their application and the Sub-Committee and objectors will have the opportunity to ask questions. Then, the objectors will present their case and the Sub-Committee and objectors will have the opportunity to ask questions.

All parties will then have the opportunity to sum up, and then the meeting will conclude to allow the Sub-Committee to deliberate and reach a decision. This decision will then be provided in writing within five working days of this meeting.

APPLICATION FOR A VARIATION OF AN ADULT GAMING CENTRE 6. LICENCE FOR FUTURE LEISURE, 519 GREEN LANES LONDON, N4 1AN (PAGES 1 - 110)

To consider an application for a variation of an adult gaming centre.

7. **NEW ITEMS OF URGENT BUSINESS**

To consider any items of urgent business as identified at item 3.

Nazyer Choudhury, Principal Committee Co-ordinator Tel - 020 8489 3321 Fax - 020 8881 5218 Email: nazyer.choudhury@haringey.gov.uk

Fiona Alderman Head of Legal & Governance (Monitoring Officer)

George Meehan House, 294 High Road, Wood Green, N22 8JZ

Agenda Item 6

Report for: Licensing Sub Committee 24th April 2025

Item number: 6

Title: Determination of Application for the Variation of an Adult Gaming

Centre Licence for Future Leisure, 519 Green Lanes LondonN4

1AN

Report

authorised by: Director of Environment & Residents Experience.

Lead Officer: Daliah Barrett – Licensing Team Leader

Ward(s) affected: Harringay

Report for Key/

Non Key Decision: Non key

1. Describe the issue under consideration

The purpose of this report is to advise the Sub-Committee that an application has been received for a Premises Licence, (Adult Gaming Centre) under the Gambling Act 2005 ("the Act"). The application has drawn representations from a responsible authority and interested parties, therefore a hearing is required.

2 Principles to be applied:

This application must be considered under the three licensing objectives:

- Preventing gambling from being a source of crime or disorder, being associated with crime or disorder, or being used to support crime
- Ensuring that gambling is conducted in a fair and open way; and
- Protecting children and other vulnerable persons from being harmed or exploited by gambling.

2. Recommendations

The Sub-Committee is asked to determine whether to grant the variation application seeking a 24 hour operation for an existing Adult Gaming Centre Premises Licence at 519 Green Lanes LondonN4 1AN

A copy of the application for the variation of the premises licence and Accompanying documentation that the applicant submitted with their application is at **App1.**

- 2.1 On considering an application for a premises licence (whether at a hearing or not) a licensing authority shall
 - (A) Grant it or
 - (B) Reject it.
- 2.2 A Licensing Authority shall not determine an application for a premises licence made in reliance on section 159(3)(b) until the relevant operating licence has been issued in a form which authorises the applicant to carry on the activity in respect of which the premises licence is sought.



3. Reasons for decision

- In exercising their functions under this part a licensing authority shall aim to permit the use of premises for gambling in so far as the authority think it-
- (a) In accordance with the any relevant code of practice under section 24
- (b) In accordance with any relevant guidance issued by the Commission under section 25
- (c) Reasonably consistent with the licensing objectives (subject to paragraphs (a) and (b); and
- (d) In accordance with the statement published by the authority under section 349 (subject to paragraphs (a) to (c)
- 4.2 In determining whether to grant a premises licence a licensing authority may not have regard to the expected demand for the facilities which it is proposed to provide.
- 4. Alternative options considered None

5. Background information

- 5.1 This report concerns an application made under section 159 of the Gambling Act 2005 (the Act).
- 5.2 An application for a premises licence may only be made by a person who:
 - Holds an operating licence which authorises him to carry on the activity in respect of which the premises licence is sought and
 - Who has a right to occupy the premises to which the application relates.
- An Adult gaming centres are entitled to make available for use a number of category B gaming machines not exceeding 20 percent of the total number of gaming machines which are available for use on the premises and any number of category C or D machines. Where a premises licence was granted before 13 July 2011, they are entitled to make available four category B gaming machines, or 20 percent of the total number of gaming machines, whichever is the greater. Category B machines at adult gaming centres are restricted to sub-category B3 and B4 machines, but not B3A machines.
- 5.4 Taken from the Gambling Commission Guidance to Local Authorities, attached at **Appendix 2** is the Summary of Machine Provisions by premises.
- 5.6 Attached at **Appendix 3** is Part 9 from the Gambling Commission Guidance to Local Authorities which concerns Premises Licence conditions.
- 5.7 Attached at Appendix 4 is Part 21 from the Gambling Commission Guidance to Local Authorities which concerns Adult Gaming Centres and this also includes the Mandatory conditions that would automatically be attached to an Adult Gaming Centre Premises Licence, if granted. Some types of gambling premises licence also have default conditions attached to them but there are currently no default conditions specific to Adult Gaming Centres.



5.8 Attached at **Appendix 4** is a copy of the Councils Statmemt of Gambling Policy and the Local Area Profile which is made reference to by the applicant in their risk assessment.

6. Relevant representations

- 6.1 A responsible authority (the Licensing Authority) & interested parties have made representations on this application and copies are attached at **Appendix 2**.
- 6.2 An interested party is defined in the Gambling Act 2005 as someone who -
 - lives sufficiently close to the premises to be likely to be affected by the authorised activities
 - has business interests that might be affected by the authorised activities
 - represents persons in either of these two groups.
- 6.3 The applicant has been provided with a copy of the representations made and both the applicant and those making representations have been made aware of the date, time and details of joining the Sub Committee hearing.
- 6.4 The representations raise concerns about the following licensing objectives:
 - preventing gambling from being a source of crime or disorder, being associated with crime or disorder or being used to support crime
 - protecting children and other vulnerable persons from being harmed or exploited by gambling

7 Legal implications

- 7.1 The Section 153 of the Gambling Act 2005, provides that in determining applications the licensing authority shall aim to permit the use of the premises for gambling in so far as it thinks it is—
 - (a) in accordance with any relevant code of practice under section 24,
 - (b) in accordance with any relevant guidance issued by the Commission Under section 25.
 - (c) reasonably consistent with the licensing objectives (subject to paragraphs (a) and (b)), and
 - (d) in accordance with the statement published by the authority under section 349 (subject to paragraphs (a) to (c)).
- 7.2 A copy of the Gambling Commission's sector specific Conditions and Codes of Practice applicable to Adult Gaming Centres can be seen at **Appendix 3**.
- 7.3 The latest version of the Gambling Commission's Guidance to Licensing
 Authorities is available on line at :- Guidance to licensing authorities Part 21:

 Adult gaming centres
 - Parts 1 (General), 9 (Premises licence conditions) and 21 (Adult Gaming



Centres) are relevant to this application.

7.4 A copy of the Council's Statement of Gambling Policy, published in accordance with section 349 of the Gambing Act 2005 can be seen at **Appendix 4**

8 Determination

- 8.1 Where a licensing authority grants or reject an application for a premises licence, they shall as soon as is reasonably practicable give notice to
 - The applicant
 - The Gambling Commission
 - Any person who made representations about the application
 - The Chief Officer of Police for the area
 - Her Majesty's Commissioners of Customs and Excise
- 8.2 If the application is granted, this notice
 - (a) must be in the prescribed form,
 - (b) if the licensing authority have attached a condition to the licence under section 169(1)(a) or excluded under section 169(1)(b) a condition that would otherwise have attached by virtue of section 168, must give the authority's reasons, and
 - (c) if representations were made about the application under section 161, must give the authority's response to the representations.
- 8.3 If the application is rejected, this notice
 - (a) must be in the prescribed form, and
 - (b) must give the authority's reasons for rejecting the application.

Where a licensing authority rejects an application for a premises licence, the applicant may appeal.

- 8.4 Where a licensing authority grant an application for a premises licence, either of the following may appeal
 - (a) a person who made representations in relation to the application
 - (b) the applicant
- 8.5 Appeals must be instituted in the Magistrates Court for the area within 21 days beginning with the day on which the appellant receives notice of the decision against which the appeal is brought.

9. FOR DECISION

- **9.1** The Sub-Committee must consider and determine the application.
- 9.2 The effect of the decision

The decision of the Sub-Committee may be subject to appeal and/or Judicial



Review

9.3 Risks

An appeal against a decision of the Sub-Committee or a Judicial Review of the application process may present financial risks to the Council with regard to any award of costs against it.

10. EQUALITIES IMPACT

10.1 The arrangements for the Licensing Hearings seek to ensure that all applicants and other interested parties receive a fair hearing and that the process is accessible to all groups within the community.

11. ENVIRONMENTAL AND DESIGN IMPACT

11.1 The effective implementation of the Gambling Act 2005 will contribute to an improved environment for local residents and other stakeholders.

12 HUMAN RIGHTS IMPACT

- 12.1 The Human Rights 1998 (HRA) requires public bodies to ensure everything they do is compatible with Convention Rights and makes it unlawful for a public authority to act incompatibly with those Rights. **Article 6 (A6)** of the European Convention on Human Rights (ECHR) is the right to a fair trial. The key elements of this include:
 - The right to a fair hearing;
 - The right to a *public* hearing;
 - The right to a hearing before an independent and impartial tribunal;
 - The right to a hearing within a reasonable time.
- 12.2 When hearing an application, the proceedings of a non-judicial body such as the Licensing Sub Committee, as opposed to an actual Court, need not meet the full requirements of A6 where there is a right of appeal from the Licensing Sub Committee to a Court that does meet the full A6 standards and can consider all aspects of the case (even if that does not include a full re-hearing of the facts).
- 12.3 While it is good practice to make a hearing before the Licensing Sub Committee as A6 compliant as possible, it will not be a breach of the HRA if it is not. Further, the hearing of all applications is subject to the principles of Natural Justice and the requirement for decisions to be 'Wednesbury reasonable'.

13. FREEDOM OF INFORMATION/DATA PROTECTION CONSIDERATIONS

13.1 Protocols agreed in relation to Licensing Hearings are within the Council's Constitution and will be accessible as part of the Council's Publication Scheme maintained under the Freedom of Information Act.



CONTACT OFFICER: Daliah Barrett, Licensing Team Leader.

BACKGROUND DOCUMENTS:

App 1 Application Forms & risk assesment

App 2 Relevant representations

App 3 Guidance from the Gambling Commission - AGC <u>Guidance to licensing</u> authorities - Part 21: Adult gaming centres

https://www.gamblingcommission.gov.uk/guidance/guidance-to-licensing-authorities/gla-part-16-gaming-machines

https://www.gamblingcommission.gov.uk/guidance/guidance-to-licensing-authorities/gla-part-7-premises-licences

https://www.gamblingcommission.gov.uk/guidance/guidance-to-licensing-authorities/gla-part-9-premises-licence-conditions

App 4 Council's Statement of Gambling Policy & Local risk assessment Statement of gambling policy | Haringey Council



Appendix 1



Form A

NOTICE OF APPLICATION TO VARY A PREMISES LICENCE

This notice is issued in accordance with regulations made under section 160 of the Gambling Act 2005

Notice is hereby given that Future Leisure Limited

of the following address:

the number of whose operating licence is 000-036646-N-318600-012, has made an application to vary an Adult Gaming Centre Premises Licence.

The application relates to the following premises: Future Leisure, 519 Green Lanes, Haringey, London, N4 1AN.

The proposed variation is to remove the condition attached under s169(1)(a) Gambling Act 2005 restricting the times of operation from 9am to 11pm.

The application for a premises licence has been made to the following licensing authority: Licensing Team, Haringey Council, Level 1 North - River Park House, 225 High Road, London, N22 8HQ

Postcode N22 8HQ

Website www.haringey.gov.uk

Information about the application is available from the licensing authority, including the arrangements for viewing the details of the application.

The following person connected with the applicant is able to give further information about the application: Andrew Woods, Woods Whur, St James House, 28 Park Place, Leeds LS1 2SP

Any representations under section 161 of the Gambling Act 2005 must be made no later than the following date: 19 December 2024



Application to vary a premises licence under the Gambling Act 2005

PLEASE READ THE FOLLOWING INSTRUCTIONS FIRST

If you are completing this form by hand, please write legibly in block capitals using ink. Use additional sheets if necessary (marked with the number of the relevant question). You may wish to keep a copy of the completed form for your records.

Part 1 - Applicant Details			
If you are an individual, please fill in Section A. If the application is being made on behalf of an organisation (such as a company or partnership), please fill in Section B.			
Section A			
Individual applicant			
1 Title: Mr Mrs Miss Dr Other (please specify) [****]			
2 Surname: [****] Other name(s): [****]			
3 Applicant's address (home or business -):			
[****]			
[*****]			
[*****]			
Postcode: [****]			
4(a) The number of the applicant's operating licence (as set out in the operating licence): [*****]			
4(b) If the applicant does not hold an operating licence but is in the process of applying for one, give			
the date on which the application was made: [*****]			
5 Tick the box if the application is being made by more than one person.			
Section B			
Application on behalf of an organisation			
Name of applicant business or organisation: Future Leisure Limited			

7	The applicant's registered or principal address:
	Unit 20 Fleetway Business Park, 14 - 16 Wadsworth Road, Greenford, Middlesex Postcode: UB6 7LD
8(a)	The number of the applicant's operating licence (as given in the operating licence):
000-03	36646-N-318600-012
8(b)	If the applicant does not hold an operating licence but is in the process of applying for one, give the date on which the application was made: [*****]
9	Tick the box if the application is being made by more than one organisation.

Part 2	- Premises Details		
10	Trading name used at licensed premises: Future Leisure		
11	Give the address of the premises or, if none, give a description of the premises and its location. Where the premises are a vessel, give the place indicated in the premises licence as the place in the licensing authority's area where the vessel is wholly or partly situated. Where possible this should include an address with a postcode:		
	519 Green Lanes, Haringey, London		
	Postcode: N4 1AN		
12	Telephone number at p	remises (if known): [****]	
13	Type of premises liceno	ce to be varied:	
	Regional Casino Converted Casino Betting (track)	Large Casino Bingo Betting (other)	Small Casino ☐ Adult Gaming Centre ☐ Family Entertainment Centre ☐
14	Premises licence number (if known): LN/000024937		
15			ation for transfer or reinstatement of the of the current licence holder as it appears

on the premises	s licence (if know	wn):
Surname:	[*****]	Other name(s): [*****]

Part 3 - Details of variations applied for

16(a) Please give details of any variation which is being applied for. Where the application includes an application to exclude or vary a condition of the premises licence, identify the relevant condition here (unless it relates to hours of operation which are dealt with in questions 16(b) and 16(c)):

To remove the condition attached under s169(1)(a) Gambling Act 2005 restricting the times of operation to 9am to 11pm.

16(b) Do you want the licensing authority to exclude or vary a condition of the licence so that the premises may be used for longer periods than would otherwise be the case?

Yes

16(c) If the answer to question 16(b) is yes, please complete the table below to indicate the times when you want the premises to be available for use under the premises licence.

	Start	Finish	Details of any seasonal variation
Mon	00:00	00:00	[****]
Tues	00:00	00:00	[*****]
Wed	00:00	00:00	[*****]
Thurs	00:00	00:00	[*****]
Fri	00:00	00:00	[****]
Sat	00:00	00:00	[*****]
Sun	00:00	00:00	[*****]

Please indicate any particular date on which you want the variation to take effect if approved:

ASAP

Please set out any other matters which you consider to be relevant to your application:

Part 4 - Declarations and Checklist (Please tick as appropriate	e)		
1/ We confirm that, to the best of my/ our knowledge, the information contained in this			
application is true. 1/ We understand that it is an offence under section 342 of the			
Gambling Act 2005 to give information which is false or misle	ading in, or in relation to,		
this application.			
1/ We confirm that the applicant(s) have the right to occupy the	ne premises.		
Checklist:			
Payment of the appropriate fee has been made/is enclosed.	osed		
A plan of the premises is enclosed	\boxtimes		
The existing premises licence is enclosed			
The existing premises licence is not enclosed, but the a	pplication is accompanied		
by -			
A statement explaining why it is not reasonably	y practicable to produce the		
licence and,			
 An application under the Section 190 of the Ga 	mbling Act 2005 for the		
issue of a copy of the licence			
I/we understand that if the above requirements are no	t complied with the		
application may be rejected			
• I/ we understand that it is now necessary to advertise t	he application and		
give the appropriate notice to the responsible authoriti	ies		
Part 5 - Signatures			
19 Signature of applicant or applicant's solicitor or other	duly authorised agent. If signing on		

For joint applications, signature of 2nd applicant, or 2nd applicant's solicitor or other authorised agent. If signing on behalf of the applicant, please state in what capacity:

Signature: [****]	
Print Name: [****]	
Date: [****] (dd/mm/yyyy)	Capacity: [*****]

Part 6 - Contact Details

- 21(a) Please give the name of a person who can be contacted about the application: Andrew Woods
- 21(b) Please give one or more telephone numbers at which the person identified in question 21 (a) can be contacted: 0113 234 3055
- 22 Postal address for correspondence associated with this application:

If you are happy for correspondence in relation to your application to be sent via e-mail, please give the e-mail address to which you would like correspondence to be sent:

Local Area Gambling Risk Assessment

Premises Address:	519 Green Lanes, London, N4 1AN
Premises Licence No:	LN/000024937
Operating Licence No:	000-036646-N-318600-017
Company Details:	Future Leisure Limited, Unit 20 Fleetway West Business Park, 14-16 Wadsworth Road, Greenford, Middlesex, UB6 7LD
Name of Assessor:	Anna Zietkiewicz
Colleagues Present:	Gavin Tresidder

Date of assessment:	19 November 2024
Review date:	19 November 2025

Local Area

Future Leisure Limited offers various types of gaming machines, providing customers an opportunity to gamble, meet and socialise in a safe and controlled environment. We offer various types of gaming machines. Machines played by inserting cash (not credit cards or debit cards)

Category B3 Max. stake £2 Max. prize £500

Category B4 Max. stake £2 Max. prize £400

Category C Max. stake £1 Max. prize £100

Category D Max. stake 10p Max. prize £5

This Local Area Gambling Risk assessment takes into account the Haringey Statement of Gambling Policy effective from 2022-2025. Any Local gambling Risk assessment will continue to be assessed and evolve and this will be the case with this assessment.

In this risk assessment following information have been taken into account

- Relevant Guidance from the Gambling Commission.
- The Councils Statement of Gambling Policy 2022-2025
- The Councils Gambling Local Area Profile.
- The history of this and other gambling premises in this area.
- Its own appraisal of local conditions.

It has considered all relevant information relating to the Licensing Objectives, demographics and crime levels and will continue to do so. This Local Area Risk Assessment takes into account these factors in assessing risk and reflects them in its provisions to inform the proper and safe conduct of the premises without exacerbating the local problems.

Local Area			
Licensing Objective	Risks	Existing Control Measures	Level of Risk of Occurrence / Manageability
1.1 Protecting childrer and other vulnerab persons from bein harmed or exploite by gambling.	g • Brown Bears Nursery - Green	 Staff to 'patrol' – supervising the whole of the premises. Implementation of the BACTA Toolkit policies & procedures including Think/Challenge 25 Return the stake/retain the prize. Anyone reluctant in providing identification with suspicious behaviour will trigger further investigation. Incident to be logged in IHL Smart Hub AV Log 25+ and customer removed from the area. Age verification incident report (log) maintained on licensed premises and reviewed on regular basis by team staff members. Training of staff with 3 monthly refreshers/ local area profile/licence conditions Training and guidance is provided to staff members regarding customer interaction and the implementation of the ID verification procedure. 	Medium occurrence Initially/low of not managing

 London Academy of Business Studies and Hotel Management.
 657 Green Lanes, Tottenham,
 London N8 OOY

OTHER:

Student accommodation:

No student accommodation within distance

Family Services

No Family services within ½ mile distance

Job centre/ recruitment agency

No job center or recruitment agency within ½ m distance

Community centres/Libraries

- Kurdish Community Centre. 11 Portland Gardens, Harringay, London N4 1HU
- Chestnuts Community Centre. 280 St Ann's Rd, West Green, London N15 5BN

- Review self-excluded data to ensure continued exclusion.
- Regular patrols of the premises, including external areas to identify any vulnerable and children
- Recording & reporting concerns to the police.
- Regular Test Purchasing
- Monitoring customers as they leave the premises.
- "Know Your Customer" in place, developing customer interaction policies & procedures (importance of behaviour, time and spend limits)
- Staff monitors customer activity and behaviour to interact early to recognise customer with potential gambling issues.
- Staff aware of the importance of social responsibility, the causes and consequences of gambling.
- Adequate staffing levels to be maintained at all times.
- Sharing of information by staff regarding concerns about customers
- Mystery shopper tests by BACTA

 Turkish Cypriot Community Association,628-630 Green Lanes, Tottenham, London N8 OSD

Youth Centre

 London Mets Youth Baseball & Softball Club, Endymion Rd, Finsbury Park, London N4 1EE

Care Home

Belmont Care Home Ltd. 41 Belmont Rd, West Green, London N15 3LS

- Peregrine House, 350 Hermitage Rd. London N15 5RE
- Ashness Two,41 Cranleigh Rd, West Green, London N15 3AB
- The Jennifer Home, 17 Pemberton Rd, Harringay Ladder, London N4 1AX

Places of Worship

- Taiba Community Centre, Mosque 30 Willoughby Rd, Harringay Ladder, London N8 0JG
- Saint Augustine's of Canterbury Church (Roman Catholic),51 Mattison Rd, Harringay, London N4 1BG

- Posters, 'Stay in Control' leaflets and GamCare leaflets (near toilets as well as in the main trading area)
- Smart-Exclusion logged in IHL SmartHub
- Photo equipment available for selfexclusions
- Ensure a stock of leaflets (stay in control and self-exclusion) through weekly checks of stock.
- GamCare stickers with contact number clearly displayed on machines.
- Staff trained in Safeguarding Policy
- Staff Crime Prevention training
- Contact/sharing information with AGC operators within ½ mile). Staff aware of refusing customers entry due to alcohol or drugs.
- Staff aware of refusing customers entry due to alcohol or drugs.
- Individuals consuming alcohol outside premises will be immediately banned

- Christ Church With Saint Peter,33
 Waldeck Rd, Duckett's Green,
 London N15 3EL
- Willoughby Methodist Church,107 Hampden Rd, Hornsey, London N8 0HU
- St Paul's Harringay Harringay, Wightman Rd, Harringay, London N4 1RW
- Harringay United Church, Green Lanes, Harringay, London N8 ORG
- Lighthouse Seventh-day Adventist Church,88B Cavendish Rd, Harringay, London N4 1RS
- Holy Spirit Conference Freedom
 MCL Church, Wightman Rd,
 Harringay, London N8 0NA
- Assembly Of God Church,425/431 W Green Rd, West Green, London N15 3PJ
- St John Vianney Catholic Church,4 Vincent Rd, West Green, London N15 3QH

GP/Medical Centre

- The Old Surgery, 572 Green Lanes, Harringay Ladder, London N8 0RP
- West Green Surgery, 590 598 Green Lanes, Harringay Ladder, London N8 0RA
- Bridge House Medical Practice,96 Umfreville Rd, Harringay, London N4 1TL
- St Ann's Road Surgery, 256 St Ann's Rd, London N15 5AZ

- CCTV coverage of all public areas, office, all entry and exit points to and from the premises enabling frontal identification of every person entering under any light conditions with ability for management to review remotely online.
- Premises laid out to avoid blind spots.
- Entrance readily visible from throughout the premises
- Signage & window display not to attract under 18s, and advice under 18's access is prohibited.
- Regular patrols of the premises, including external areas to identify any vulnerable and children.
- Monitoring customers as they leave the premises.
- Machines properly labelled.
- The entrance layout enables staff to monitor those entering the premises.
- Supervision of entrances and machines areas.
- Toilet inspected at least once every hour to check for any signs of drug use.

- Havergal Surgery, 10
 Havergal Villas Green Lanes,
 London N15 3DY
- St. Ann's Road Surgery,256 St Ann's Rd, West Green, London N15 5AZ
- MediPark Clinic, 573, 575
 Green Lanes, Harringay
 Ladder, London N8 0RL

Supervised Pharmacies

No supervised pharmacy within ½ mile distance

Mental Health:

- Chesterfield Gardens Sanctuary Supported Living. 44 & 60 Chesterfield Gardens, Harringay, London N4 1LP
- TelmaToniol PsicologaemLondres. 128 B

 Effingham Rd, Harringay, London
 N8 0AD
- Burgoyne Road Clinic. 58A
 Burgoyne Rd, Harringay, London
 N4 1AE
- Lucia Corti,110 Seymour Rd, Harringay, London N8 0BG
- Tania Glynn,4 Warham Rd, Harringay, London N4 1AT
- Tina Leslie,200 Frobisher Rd, Hornsey, London N8 0QU
- Shivanath Suhith,5 Roseberry Gardens, Harringay, London N4 1JQ

- Andy Rushton Counselling and Psychotherapy, Roseberry Gardens, Harringay, London N4 1.JI.
- The Laurels Healthy Living Centre, 256 St Ann's Rd, London N15 5AZ
- Halliwick Centre at St Anns Hospital, Hospital, St Ann's Rd, London N15 3TH

Addiction/Recovery Centres/support services

 Haringey Migrant Support Centre,St John Vianney Church Hall, 386 W Green Rd, West Green, London N15 3QL

<u>Homeless centres/Sheltered</u> <u>Housing</u>

No homeless centre or sheltered housing within ½ mile distance

Hospitals

 St Ann's Hospital, St Anns Hospital, St Ann's Rd, London N15 3TH

Loan Shops, Pawn Brokers, Food Banks

- H&T Pawnbrokers, 457 Green Lanes, Harringay Ladder, London N4 1HE
- Derby Hall Foodbank, 425-431 W Green Rd, Harringay Ladder, London N15 3RS
- St Ann's Mutual Aid Food Hub, Chestnuts Community Centre, 280 St Ann's Rd, London N15
 5BN

Bank/Building Society

 Turkish Bank, 577-579 Green Lanes, Harringay Ladder, London N8 0RG

Leisure/entertainment centres

- Legends Gym, 6-9 Salisbury Rd, Green Lanes, Harringay Ladder, London N8 0RX
- The Gym Group, London, Harrinay, Unit 4C, Arena Shopping Park, Green Lanes, Finsbury Park, The N4 1DT

Parks / playgrounds/basketball courts

- Ducketts Common Basketball Court, Harringay N15 3DX
- Fairland Park,27 Fairfax Rd, Harringay, London N8 0NH
- The New RIVER, Harringay, London N4 2RH
- Railway Fields TCV,381 Green Lanes, Harringay, London N4 1ES
- Chestnuts Park, St Ann's Rd, West Green, London N15 5BN

Markets/Shops/Fast food

- KFC Haringey Green Lanes, 397 Green Lanes, Harringay Ladder, London N4 1EU
- McDonald's, Green Lanes,
 Williamson Rd, Finsbury Park,
 London N4 1DR

Various markets and shops within ½ mile distance

1.2 Preventing Gambling from being a source of crime or disorder, being associated with crime or disorder or being used to support crime

LOCALITY

Assess threats

PREMISES

Layout

- Consider 'blind spots'
- Visibility of the entrance

CUSTOMERS

Customer behaviour

STAFF

- Personal protection
- Security
- Staff behaviour

Listed 5 AGC and 6 betting shops within 1 mile distance.

- Admiral Casino, 513 Green Lanes, Harringay Ladder, London N4 1AN
- Merkur Cashino, 91 High Rd, London N22 6BB
- Admiral Casino, 9 High Rd, London N22 6BH
- Little Vegas, 17 High Rd, London N22 6BH
- Golden Slots, 49 Grand Parade, London, N4 1AG
- William Hill. 472,480 Green Lanes, Harringay, London N4 1HA
- William Hill, 297-301 W Green Rd, London N15 3PA

- CCTV coverage of all public areas, office, all entry and exit points to and from the premises enabling frontal identification of every person entering under any light conditions with ability for management to review remotely online
- Social Responsibility training and incident recording logs available to all staff.
- Toughened/laminated glass to front window
- Machine door opening keys only available to management
- Log visits by Police, Local Authority and Gambling Commission officers
- Customer toilet to be kept locked at all times with access given by staff only
- Review unusual patterns of play (as per PoCA), 'non-regular' players and consider exclusion/reporting
- Exclude badly behaved customers
- Maintain contact with local traders and Police
- Limited staff floats
- Staff trained to look out for unusual/dyed notes
- Staff trained in signs of alcohol or drugs abuse

Medium of Occurrence Initially
/ Low of not Managing

•	Ladbrokes,	13 High Rd, London
	N22 6BH	_

- Ladbrokes, 56, Grand Parade, Green Lanes, Harringay Ladder, London N4 1AF
- Paddy Power, 507 Green Lanes, Harringay, London N4 1TB
- Paddy Power, 33 High Rd, London N22 6BH

- Any customer impaired by alcohol or drugs will be refused entry and prevented from gambling
- Staff & management to be alert to customers exchanging large volumes of paper notes for alternative denominations
- Staff to be alert to customer redeeming stake with little or no play
- Staff trained about AML basics, strange transaction behaviour
- CCTV coverage over all cash transactions
- TiTo machines have built in software protection to identify suspicious activity and alert staff.
- Fruit machines played by inserting cash (not credit cards or debit cards)
- Full machine audit on all machines on a weekly basis – ad hoc spot-check in case of any suspicion
- Gaming machines are supplied and maintained by businesses licensed by the Gambling Commission
- Extra Training and guidance is provided to staff members regarding Anti-Social Behaviour
- Staff fully trained how to deal with homeless people seeking refuge

LOCAL AREA PROFILE

Population

- Haringey, situated in the northern part of the capital, spans over 11 square miles.
- As of the 2021 census, nearly half of its 264,200 residents belong to ethnic minority backgrounds. This diversity makes Haringey a lively and dynamic area, where a rich blend of cultures thrives alongside a fantastic array of unique and characterful high streets
- In Haringey, the population size has increased by 3.6%, from around 254,900 in 2011 to 264,200 in 2021. This is lower than the overall increase for England (6.6%), where the population grew by nearly 3.5 million to 56,489.800
- Haringey is now ranked 18 (out of 33 London boroughs) for total population.
- The population increase between the 2 Census for Haringey (3.6%) is lower than that for London (7.7%) and for England (7%).
- The gender split in Harringay is 49% female and 51% male.
- Since 2011, Haringey has seen

- Staff trained on local are risk assessment
- Company registered to receive crime bulletins from BACTA.
- Customer interaction may provide knowledge of criminal background and/or association leading to closer security and monitoring of such a customer.
- Customers are efficiently monitored throughout the time they are on the premises to satisfy age requirements, prevention of machine related crime (money laundering).
 Suspicious and knowledge activity to

Suspicious and knowledge activity to be logged in AML Recording IHL Smart Hub and to be handed over to Nominated Officer who will then report to NCA

- 8% decrease in children aged under 15.
- 4% increase in adults aged 15 to 64 and
- 24% increase in those aged 65 and over

The population is split in 3 broad age groups:

• Under 15 years: 27,700

• 15 to 64 years: 191,300

• 65 and over: 27.700

- The Census 2021 recorded 59,800 children and young people aged between 0-19 years usually resident in Haringey, compared to 63,374 in the Census 2011, a decrease of around 5.7%.
- In 2021 the largest age group in Haringey (split by 5-year age bands) was that of people aged 30 34 (25,900 people or 9.80%).
- Between 2011-2021, the group of people aged 50–64 saw the largest increase. The groups of people 0–4 and 25-34 saw the largest decrease.
- Census 2021 recorded 27,700
 usual residents aged 65 years
 and over. This compares to
 approximately 22,369 in Census
 2011. An increase of around
 24%.
- Overall, Haringey is ageing faster than London. The borough still has a lower proportion of people aged 65+ than London overall.

Of the 264,200 people in Haringey:

- 137,000 were women (51.9% of the population)
- 127,200 men (48.1%)

Culture

- Haringey's cultural identity is characterized by its diversity and vibrant mix of ethnicities, languages, and religions. According to the 2021 Census data, nearly half of its population comes from ethnic minority backgrounds. This reflects a wide array of cultures, making Haringey a melting pot within London.
- The borough hosts various cultural festivals, community events, and markets that celebrate its diversity. Additionally, multilingualism is a significant feature of the area, with many residents speaking languages other than English at home. Religious affiliations in Haringey also span a range of traditions, further contributing to its rich cultural fabric.

Unemployment: • Employment rate74.9% (ages 16-64). Employment in Haringey has decreased compared with the previous year. Haringey's employment rate was **higher** than across London as a whole in the vear ending December 2023. • Unemployment rate 4.4% (ages 16-64). Unemployment (people looking for work) has fallen since a year earlier. The most recent unemployment rate for Haringey was lower than across London as a whole. Claimant Count6.9% (ages 16-64). Claimant Count was higher in March 2024 compared with a year earlier. **Economic inactivity 22%** (ages 16-64). Economic inactivity has increased since the previous year. These are people who are neither employed nor seeking work.

Deprivation

- Haringey is the 4th most deprived borough in London, with deprivation more concentrated in the north east. Relative deprivation has reduced since 2015, though Haringey's London ranking has not shifted significantly.
- According to the Index of Multiple Deprivation 2019, Haringey (of which Harringay is a ward) is the 4th most deprived borough in London and ranked 49 out of 317 authorities in England. Relative deprivation has reduced since 2015, though Haringey's London ranking has not shifted significantly.
- The risk factors associated with gambling-related harm in individuals such as a Ward with high deprivation indices, increased number of residents on Universal Credit, high numbers of people who are rough sleeping, high percentage of residents from minority ethnic background, families from very low median household income, high unemployment rates, high level of long-term health condition and disability (which may include mental health issues).
- The estimated prevalence of common mental disorders in Haringey for ages 16 and over is 22.3%, which is higher than

- London (19.3%) and England (16.9%) (PHE, 2017). The proportion of residents living alone (24%) locally is greater than in London and England (22% and 18% respectively). Five in every 1,000 residents in Haringey are homeless, a rate which is higher than the London average (Source: DCLG).
- Joblessness is higher in the east and 48% of people claiming allowance have mental health behavioural disorders. Increases in unemployment, debt, overcrowding and homelessness (driven by changes to the temporary accommodation subsidy system, combined with high rents) can potentially further increase the level of mental health problems in Haringey.
- Haringey has also seen an increase in the number of people who are rough sleeping with a range of overlapping and multiple disadvantages, such as addiction, poor physical and mental health, contact with institutions as children or adults and offending histories and experiences of trauma.
- Gambling problems are more prevalent in the population facing homelessness than the general population, 11.4% of the homeless population is found to have problem gambling, 61.5% of

participants with some level of gambling risk had problems before homelessness, 15.4% reported experiencing problems after homelessness.

Gambling Facilities

In Haringey, there is currently 50 betting shops, 10 Adult Gaming Centres, 2 Bingo premises and 2 track betting premises. Gambling is a pressing health inequalities issue. More deprived wards have higher number of betting shops, adult gaming centres and bingo and this is linked to deprivation levels. (See Map below)

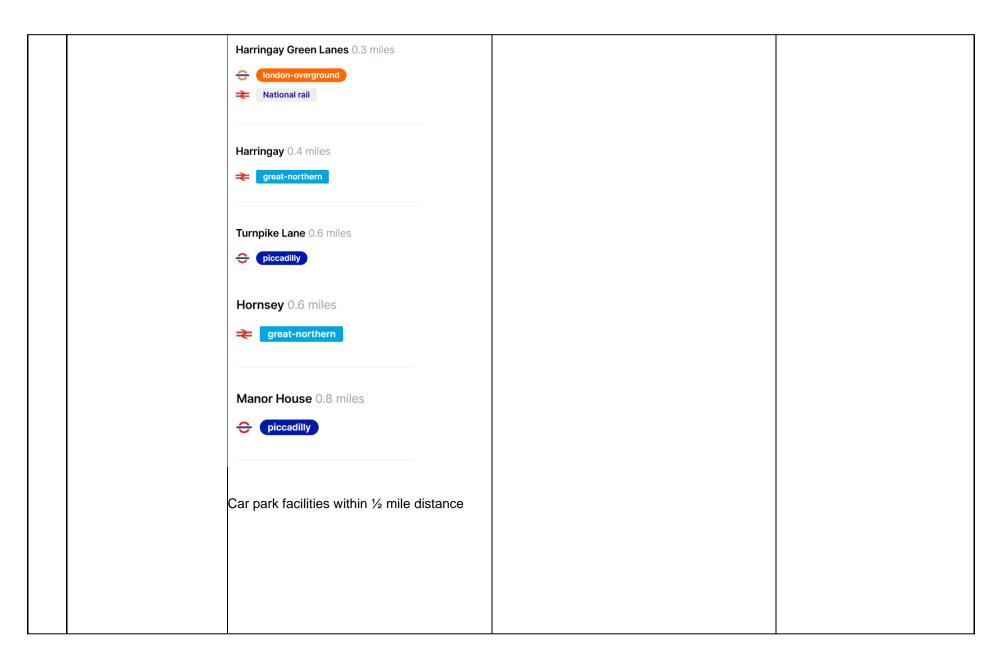
Crime

 Green Lanes, Haringey, London, N4 1AN is within the Harringay policing neighborhood, under the Metropolitan Police Service force area.

The crime rate in Haringey is 140 crimes per 1,000 people. This is higher than the overall crime rate in London, which is 103 per 1,000 daytime population. In the year ending September 2023, there were 30,346 incidents of crime in Haringey, a 993 increase compared to the previous year. Haringey has a population of 264,238, resulting in a crime rate of 142.49 per 1,000 residents

Transport & car park facilities:

Connectivity to the public transport is 6 out of 9 in Green Lanes, London, N4 1AN



Regular Compliance Audits

Gambling Operation & Physical Design (Internal and External)

Licensing Objective	Risks	Existing Control Measures	Level of Risk of Occurrence / Manageability
2.1 Protecting children and other vulnerable persons from being harmed or exploited by gambling.	PREMISES Consider 'blind spots'. Visibility of the entrance Signage Presentation of premises (signage/window display) CUSTOMERS U18s entering. Problem Gambling Providing Information Administering self-exclusion Signage	 CCTV coverage of all public areas, office, all entry and exit points to and from the premises enabling frontal identification of every person entering under any light conditions with ability for management to review remotely online No cash point or ATM facilities on the premises. Premises laid out to avoid blind spots. Entrance readily visible from throughout the premises Signage & window display not to attract under 18s, and advice under 18's access is prohibited. Machines properly labelled. Staff Guard installed and regularly tested. The entrance layout enable staff to monitor those entering the premises. 	Implementation of physical and design control measures will ensure low risk and effective management

2 Preventing Gambling from being a source of crime or disorder, being associated with crime or disorder or being used to support crime.	Layout	CCTV coverage of all public areas, office, all entry and exit points to and from the premises enabling frontal identification of every person entering under any light conditions with ability for management to review remotely online No cash point or ATM facilities on the premises. Regular patrols of the premises, including external areas to identify any vulnerable and children. Monitoring customers as they leave the premises. Toughened/laminated glass to front window. Mag Lock on front door Intruder alarm installed and regularly serviced. Staff guard installed and regularly tested Panic Button linked to Police
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		1	
2.3	Ensuring that gambling is conducted in a fair and open way	PREMISES Promotions Advertising EQUIPMENT Information clearly displayed Maintenance Compliance	 CCTV coverage of all public areas, office, all entry and exit points to and from the premises enabling frontal identification of every person entering under any light conditions with ability for management to review remotely online Clear terms & conditions provided within the licensed premises. Machines only obtained from licensed suppliers Machines to be properly labelled Implementation of the BACTA Toolkit policies Machines to be maintained/serviced regularly Machines to be turned off should a fault occur Procedure for making refunds Details of machine operation and winning combinations to be clearly shown on machines Complaints policy visibly displayed for customer information. All complaints to be fully investigated in accordance with policy and referred to nominated ADR 3rd party as required Suitable public liability Insurance Council conditions openly displayed Regular compliance audit

24 hours opening 3.0 Objective	Risks	Existing Control Measures	Level of Risk of Occurrence/Manageability
Potential greater risk of the vulnerable trying to gain access, potential risk to staff during the hours of 11pm to 9am	CUSTOMERS Increased impulsivity and risky behaviours Increased problem gambling Social Harm Vulnerability to crime Security challenges Increased access by intoxicated individual STAFF Increased security risks Aggressive/unpredictable behaviour Vulnerability to crime	 Comprehensive CCTV monitoring. All public areas, the office and all entry and exits points are covered by CCTV, allowing clear frontal identification of every individual entering the premises under any lighting review footage remotely. ATM facilities not provided on the premises to minimise financial risk and enhance security. Employees are trained to identify and manage intoxicated individuals effectively. Individuals consuming alcohol outside premises will be immediately banned Premises laid out to avoid blind spots. Entrance readily visible from throughout the premises Signage & window display not to attract under 18s, and advice under 18's access is prohibited. Regular patrols of the premises, including external areas to identify any vulnerable and children. Monitoring customers as they leave the premises. Machines properly labelled. The entrance layout enables staff to monitor those entering the premises. 	Medium of Occurrence Initially / Low of not Managing

•	Supervision of entrances and
	machines areas.

- Staff trained in conflict resolution and recognizing substance influence including refusal of service
- Regular patrols of the premises, including external areas to identify any vulnerable and children
- Safeguarding training. Staff trained to identify signs of vulnerability and respond appropriately.
- Panic button installed
- Staff guard installed and regularly tested. Available at all times.
- Intruder alarm installed and regularly serviced.
- Ensure a stock of leaflets (stay in control and self-exclusion) through weekly checks of stock.
- GamCare stickers with contact numbers clearly displayed on machines.
- Self-exclusion facilities available at all times
- Strict time and spent limit enforcement.
- Adequate staffing levels
- Recording & reporting concerns to the police
- All incidents recorded in IHL Tablet and reported to management.
- Staff trained in Health and Safety
- Security during late night hours to deter and handle incidents
- Supervisors or managers available during all shifts
- Designated individual to monitor CCTV during night hours
- ID checks at entry point to prevent access by intoxicated individual

	Mag lock on front door Page the light term to control access of	
	Doorbell system to control access of individuals requesting entry before	
	unlocking the doorToilet inspected at least once every hour	
	to check for any signs of drug use.	

24	24 hours opening				
3.1	Licensing Objective	Risks	Existing Control Measures	Level of Risk of Occurrence/Manageability	
	Protecting children and other vulnerable persons from being harmed or exploited by gambling.	Greater risk to vulnerable individuals Increased problem gambling Increased risk of minors attempting access	 CCTV coverage of all public areas, office, all entry and exit points to and from the premises enabling frontal identification of every person entering under any light conditions with ability for management to review remotely online Staff to 'patrol' – supervising the whole of the premises. Implementation of the BACTA Toolkit policies & procedures including Think/Challenge 25 Return the stake/retain the prize. Anyone reluctant in providing identification with suspicious behaviour will trigger further investigation. Incident to be logged in IHL Smart Hub AV Log 25+ and customer removed from the area. Age verification incident report (log) maintained on licensed premises and reviewed on regular basis by team staff members. Training of staff with 3 monthly refreshers/ local area profile/licence conditions Training and guidance is provided to staff members regarding customer interaction and the implementation of the ID verification procedure Review self-excluded data to ensure 	Medium of Occurrence Initially / Low of not Managing	

	continued exclusion.
	Regular patrols of the premises,
	including external areas to identify
	any vulnerable and children
	Recording & reporting concerns the
	police.
	Regular Test Purchasing
	 Monitoring customers as they leave the premises.
	"Know Your Customer" in place,
	developing customer interaction
	policies & procedures (importance of
	behaviour, time and spend limits)
	Staff monitors customer activity and
	behaviour to interact early to
	recognise customer with potential
	gambling issues.
	 Safeguarding training. Staff trained to identify signs of vulnerability and respond appropriately.
	Panic button installed
	Staff guard installed and regularly tested.
	available at all times.
	Staff aware of the importance of social
	responsibility, and the causes and
	consequences of gambling.
	Adequate staffing levels to be
	maintained at all times.
	Sharing of information by staff
	regarding concerns about customers
	 Mystery shopper tests by BACTA Designated individual to monitor CCTV during night hours
	Implement ID checks at entry point to
	prevent access by intoxicated individual
	Mag lock on front door

	 Doorbell system to control access of individuals requesting entry before unlocking the door Posters, 'Stay in Control' leaflets and GamCare leaflets (near toilets as well as in the main trading area) Smart Exclusion logged in IHL SmartHub Photo equipment available for self-exclusions. GamCare stickers with contact numbers clearly displayed on machines. Staff Crime Prevention training Contact/sharing information with AGC operators within ½ mile). Staff aware of refusing customers entry due to alcohol or drugs. Staff aware of refusing customers entry due to alcohol or drugs Individuals consuming alcohol outside premises will be immediately banned Toilet inspected at least once every hour to check for any signs of drug use.
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3.2 Preventing Gambling from being a source of crime or disorder, being associated with crime or disorder or being used to support crime	LOCALITY Assess threats. PREMISES Layout	 CCTV coverage of all public areas, office, all entry and exit points to and from the premises enabling frontal identification of every person entering under any light conditions with ability for management to review remotely online Social Responsibility training and incident recording logs available to all staff. Toughened/laminated glass to front window Machine door opening keys only available to management Log visits by Police, Local Authority and Gambling Commission officers Customer toilet to be kept locked at all times with access given by staff only Review unusual patterns of play (as per PoCA), 'non-regular' players and consider exclusion/reporting Exclude badly behaved customers Maintain contact with local traders and Police Limited staff floats Staff trained to look out for unusual/dyed notes Staff trained in signs of alcohol or drugs abuse 	
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•	Any customer impaired by alcohol or
	drugs will be refused entry and
	prevented from gambling
•	Staff & management to be alert to
	customers exchanging large volumes
	of paper notes for alternative
	denominations
•	Staff to be alert to customer redeeming

- stake with little or no play
- Staff trained about AML basics, strange transaction behaviour
- CCTV coverage over all cash transactions
- TiTo machines have built in software protection to identify suspicious activity and alert staff.
- Fruit machines played by inserting cash (not credit cards or debit cards)
- Full machine audit on all machines on a weekly basis - ad hoc spot-check in case of any suspicion
- Gaming machines are supplied and maintained by businesses licensed by the Gambling Commission
- Extra Training and guidance is provided to staff members regarding Anti-Social Behaviour
- Staff fully trained how to deal with homeless people seeking refuge

Staff trained on local are risk assessment Company registered to receive crime bulletins from BACTA. Customer interaction may provide knowledge of criminal background and/or association leading to closer security and monitoring of such a customer. Customers are efficiently monitored throughout the time they are on the premises to satisfy age requirements, prevention of machine related crime (money laundering). Suspicious and knowledge activity to be logged in AML Recording IHL Smart Hub and to be handed over to Nominated Officer who will then report to NCA
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2.2	Financia and and	DDEMICE	01	
3.3	Ensuring that gambling is conducted in a fair and open way.	PREMISES Promotions Advertising EQUIPMENT Information clearly displayed. Maintenance Compliance CUSTOMERS Treatment of customers Complaints	 Clear terms & conditions provided within the licensed premises. Machines only obtained from licensed suppliers. Machines properly labelled. Implementation of the BACTA Toolkit policies Training of staff with 3 monthly refreshers Review advertising material and promotions for compliance with LCCP Clear and accessible terms including information about payouts and promotional conditions. Machines maintained/serviced regularly 	
			 Clear and accessible terms including information about payouts and promotional conditions. Machines maintained/serviced regularly. Machines to be turned off should a fault occur. Procedure for making refunds Details of machine operation and winning combinations clearly shown on machines Staff have full understanding of stakes and prizes, and odds associated with each machine. 	Low-Low
			 Complaints policy visibly displayed for customer information. All complaints to be fully investigated in accordance with policy and referred to nominated ADR 3rd party as required. Suitable public liability Insurance Council conditions openly displayed Regular Compliance Audits 	

Conditions on the Premises Licence to promote the Licensing Objectives at all times

The following conditions have been attached to the licence by the issuing authority under section 169(1)(a) of the Gambling Act 2005: ● Restrict the times of operation to 9 a.m. to 11 p.m.

- 1. A comprehensive CCTV system shall be installed and maintained on the premises as required by the Metropolitan Police Licensing Team. CCTV should cover the following: a) All entry and exit points to and from the premises enabling frontal identification of every person entering under any light conditions b) The areas of the premises to which the public have access (excluding toilets) c) Gaming machines and the counter area
- 2. CCTV shall continue to record activities 24 hour a day and recordings should be kept for 31 days.
- 3. CCTV shall be made available for the police viewing at any time with minimum delays when requested.
- 4. The premises shall display notices near the entrance of the venue stating that CCTV is in operation.
- 5. A monitor shall be placed inside the premises above the front door showing CCTV images of customers entering exiting the premises.

Children and Young People

- 6. The Licensee shall maintain a bound and paginated 'Challenge 25 Refusals' register at the premises. The register shall be produced to the police or licensing authority forthwith on request.
- 7. Prominent signage and notices advertising the Challenge 25 will be displayed showing the operation of such policy.
- 8. Third party testing on age restricted sales systems purchasing shall take at least twice a year and the results shall be provided to the Licensing Authority upon request.
- 9. A Challenge 25 proof of age scheme shall be operated at the premises where the only acceptable forms of identification are recognised photographic identification cards, such as a driving licence, passport or proof of age card with the PASS Hologram.

Entrances and Doors

10. A magnetic locking device, commonly referred to as a Maglock will be installed and maintained on the main entrance/exit to the premises which will be operable from the ground floor cashier counter by staff.

Staffing levels

11. There will be a minimum of 2 staff present at all times when the premises is open.

Identification of Offenders or Problem Persons

- 12. The Licensee shall implement a policy of banning any customers who engage in crime or disorder within or outside the premises.
- 13. The licensee will refuse entry to customers who appear to be under the influence of alcohol or drugs.

Seating

14. The licensee shall ensure that all seating within the premises are either secured to the floor or are weighted to prevent lifting.

Alarms

15. The licensee shall install and maintain an intruder alarm on the premises.

16. The premises shall install and maintain a panic button behind the cashiers counter.

Toilets

17. The licensee will ensure that customer toilets are checked every hour for evidence of drug taking. Toilet checks are to be documented stating the time and member of staff who made the checks.

Signage, Promotional Material and Notices

18. Prominent GamCare documentation will be displayed at the premises.

Staff Training

- 19. The licensee shall: provide training on the specific local risks to the licensing objectives that have been identified for these premises as part of the staff induction training programme, periodically provide refresher training to all of its staff working at these premises on the specific local risks to the licensing objectives. Participation in this training shall be formally recorded on each member of staffs training records which, if requested will be presented to the Licensing authority or the Police as soon as practicable.
- 20. New and seasonal staff must attend induction training and receive refresher training every six months. Homeless and Street Drinking
- 21. The Licensee shall take all reasonable steps to prevent street drinking of alcohol directly outside the premises and to ban from the premises those who do so.
- 22. The Licensee shall place a notice visible from the exterior of the premises stating that customers drinking alcohol outside the premises is not permitted and those who do so will be banned from the premises.

Recording of Incidents and Visits

23. An incident log shall be kept for the premises and made available on request to an authorised officer of the City Council or the Police which will record the following; a) All crimes reported to the venue; b) Any complaints received regarding crime and disorder; c) Any incidents of disorder; d) Any faults in the CCTV system; and e) Any visit by a relevant authority or emergency service.

ATMs

24. There shall be no cash point or ATM facilities on the premises.

Action Plan						
Local Area (insert number)	Gambling Operation and Physical Design (insert number)	Question	Action Required	By Whom (name)	By When (date)	Date Completed

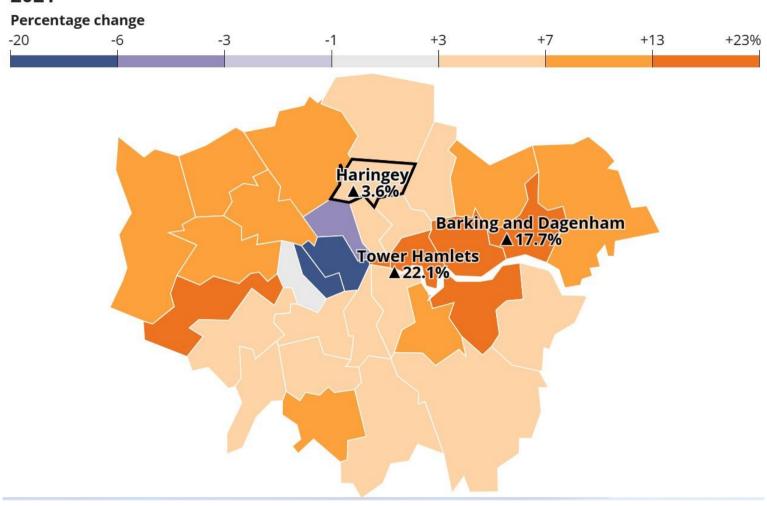
Assessment Review						
Frequency of Review (enter time period e.g. 12 months)	12 months		Date Review	Due	19 11 2025	
Completed Risk Assessment brought to the attention of:						
Name (person responsible for premises and/or Posi implementing control measures)		sition		Signature	Date this assessment was brought to this persons attention	
Anna Zietkiewicz		Compliance	e Manager		Dieklieuis	17 11 2024

Map of London Borough of Haringey

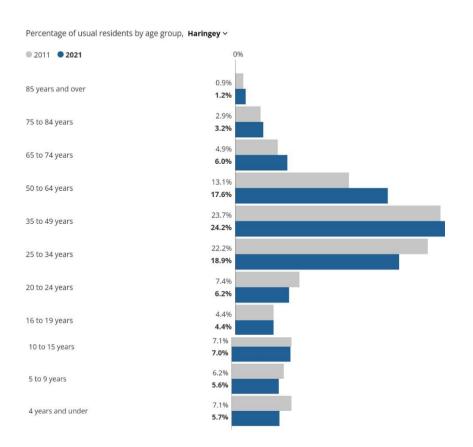


Population changes Haringey

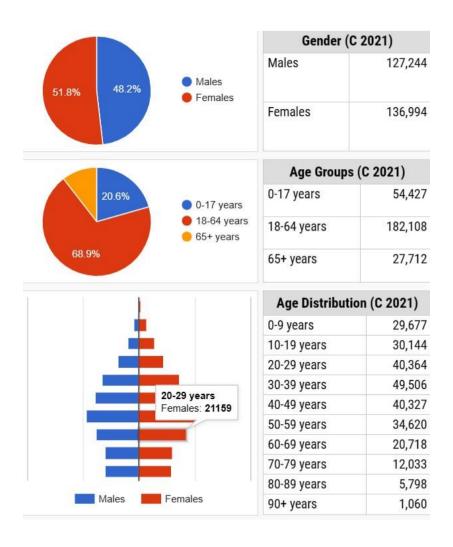
Population change of local authority areas in London between 2011 and 2021



Population structure by group age Haringey

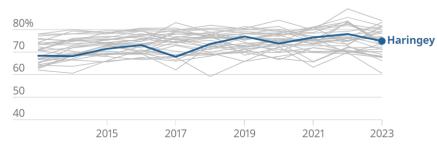


Population by sex and age distribution



Employment rates of areas in London

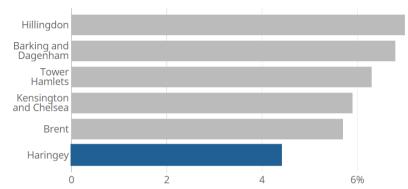
Among those aged 16 to 64 years (%), year ending December 2013 to year ending December 2023



Source: Annual Population Survey from the Office for National Statistics

Highest unemployment rates (%) of areas in London, with Haringey for comparison

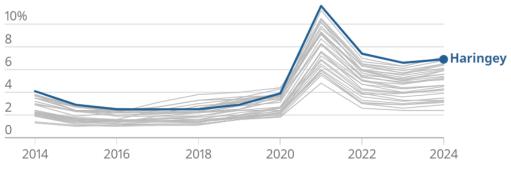
Among those aged 16 and over and active in the labour market, year ending December 2023



Source: Model-based estimates of unemployment from the Office for National Statistics

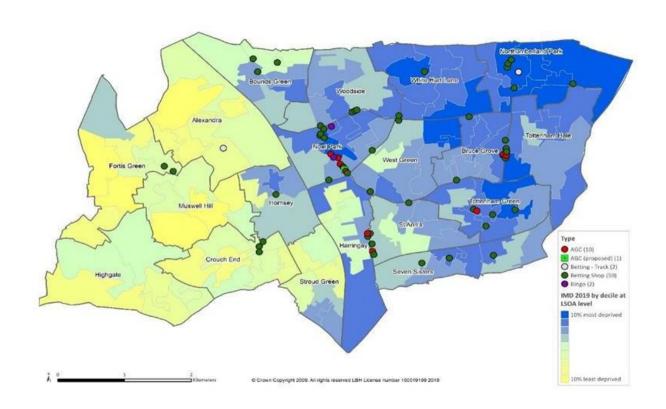
Claimant Count (%) for areas in London

Among those aged 16 to 64 years, March 2014 to March 2024

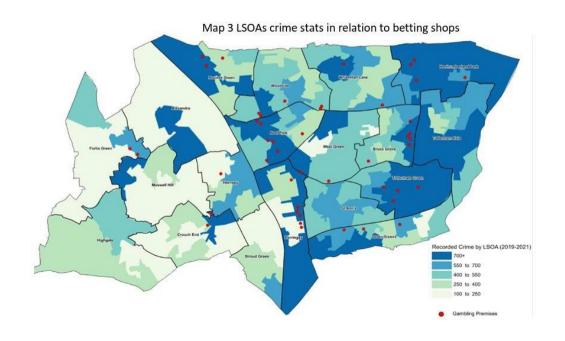


Source: Claimant Count from Department for Work and Pensions

Deprivation indices across Haringey linked to Betting shops, Adult Gaming Centres and Bingo



LSOA crime stats, which have been overlaid with the betting shop locations.

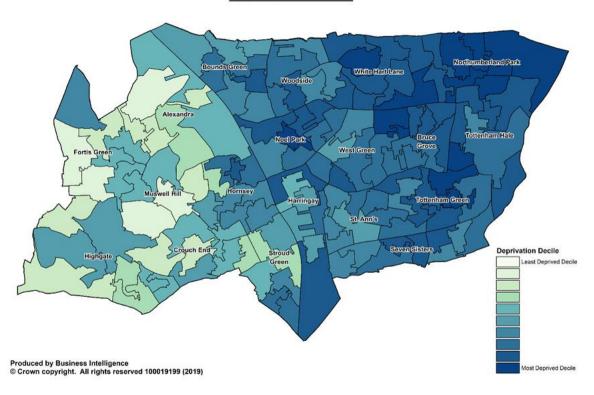


	Average Count of Total Recorded Crime per LSOA (2019-2021)
LSOAs with no gambling premises	344
LSOAs with one or more gambling premises	572
LSOAs with three or more gambling premises	989

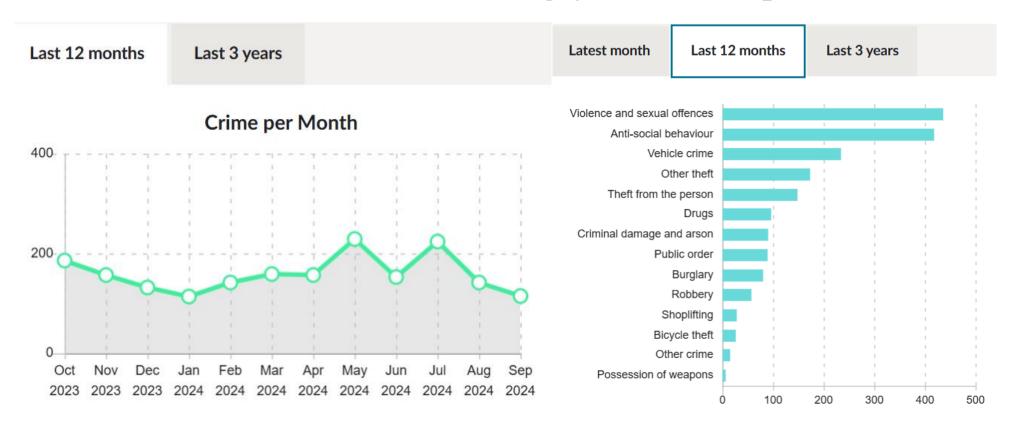
Gambling premises (betting shops, adult gaming centres, bingo only) per 10,000 population in Haringey.

Ward	Ward	Number of	Premises per
	Population	Betting	10,000
		shops, Adult	.,
		Gaming	
		centres and	
		Bingo	
Alexandra	11,758	1	0.9
Bounds Green	14,998	3	2
Bruce Grove	14,820	5	3.3
Crouch End	12,315	2	1.6
Fortis Green	6,341	2	3.1
Harringay	14,243	3	2.1
Highgate	10,713	0	0
Hornsey	13,003	2	1.5
Muswell Hill	10,636	0	0
Noel Park	12,787	14	10.9
Northumberland	9,224	6	6.5
Park			
Seven Sisters	17,744	3	1.6
St. Ann's	14,434	5	3.5
Stroud Green	11,568	0	0
Tottenham	16,516	4	2.4
Green			
Tottenham Hale	10,250	5	4.9
West Green	9,652	3	3.1
White Hart	7,882	1	1.3
Lane			
Woodside	10,724	5	4.7
	229,608	64	2.8

2019 IMD Decile Ranks



Crime Statistics Harringay Oct 2023-Sep 2024



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GAMBLING PREMISES LICENCE

This licence is issued under section 164 of the Gambling Act 2005 by

ADULT GAMING CENTRE PREMISES LICENCE

Haringey Council Licensing Authority

Premises Licence Number:	LN/000024937
Commencement Date:	8th September 2020
Signature:	

Part 1 – Details of person to whom licence is issued

This premises licence is issued to:

Future Leisure Ltd

000-036646-N-318600-012

of the following address:



2 - Details of the premises in respect of which the licence is issued

Facilities for gambling may be provided in accordance with this licence on the following premises:

Future Leisure 519 Green Lanes Harringay London N4 1AN

Part 3 - Premises Licence Details

This licence commenced on:

8th September 2020

This licence is of unlimited duration:

The following conditions have been attached to the licence by the issuing authority under section 169(1)(a) of the Gambling Act 2005:

- Restrict the times of operation to 9 a.m. to 11 p.m.
- 1. A comprehensive CCTV system shall be installed and maintained on the premises as required by the Metropolitan Police Licensing Team. CCTV should cover the following:
 - a) All entry and exit points to and from the premises enabling frontal identification of every person entering under any light conditions
 - b) The areas of the premises to which the public have access (excluding toilets)
 - c) Gaming machines and the counter area
- 2. The CCTV shall continue to record activities 24 hour a day and recordings should be kept for 31 days.
- 3. CCTV shall be made available for the police viewing at any time with minimum delays when requested.
- 4. The premises shall display notices near the entrance of the venue stating that CCTV is in operation.
- 5. A monitor shall be placed inside the premises above the front door showing CCTV images of customers entering exiting the premises.

Children and Young People

- 6. The Licensee shall maintain a bound and paginated 'Challenge 25 Refusals' register at the premises. The register shall be produced to the police or licensing authority forthwith on request.
- 7. Prominent signage and notices advertising the Challenge 25 will be displayed showing the operation of such policy.
- 8. Third party testing on age restricted sales systems purchasing shall take at least twice a year and the results shall be provided to the Licensing Authority upon request.
- 9. A Challenge 25 proof of age scheme shall be operated at the premises where the only acceptable forms of identification are recognised photographic identification cards, such as a driving licence, passport or proof of age card with the PASS Hologram.

Entrances and Doors

10. A magnetic locking device, commonly referred to as a Maglock will be installed and maintained on the main entrance/exit to the premises which will be operable from the ground floor cashier counter by staff.

Staffing levels

11. There will be a minimum of **2** staff present at all times when the premises is open.

Identification of Offenders or Problem Persons

- 12. The Licensee shall implement a policy of banning any customers who engage in crime or disorder within or outside the premises.
- 13. The licensee will refuse entry to customers who appear to be under the influence of alcohol or drugs.

Seating

14. The licensee shall ensure that all seating within the premises are either secured to the floor or are weighted to prevent lifting.

Alarms

- 15. The licensee shall install and maintain an intruder alarm on the premises.
- 16. The premises shall install and maintain a panic button behind the cashiers counter.

Toilets

17. The licensee will ensure that customer toilets are checked every hour for evidence of drug taking. Toilet checks are to be documented stating the time and member of staff who made the checks.

Signage, Promotional Material and Notices

18. Prominent GamCare documentation will be displayed at the premises.

Staff Training

- 19. The licensee shall: provide training on the specific local risks to the licensing objectives that have been identified for these premises as part of the staff induction training programme, periodically provide refresher training to all of its staff working at these premises on the specific local risks to the licensing objectives. Participation in this training shall be formally recorded on each member of staffs training records which, if requested will be presented to the Licensing authority or the Police as soon as practicable.
- 20. New and seasonal staff must attend induction training and receive refresher training every six months.

Homeless and Street Drinking

- 21. The Licensee shall take all reasonable steps to prevent street drinking of alcohol directly outside the premises and to ban from the premises those who do so.
- 22. The Licensee shall place a notice visible from the exterior of the premises stating that customers drinking alcohol outside the premises is not permitted and those who do so will be banned from the premises.

Recording of Incidents and Visits

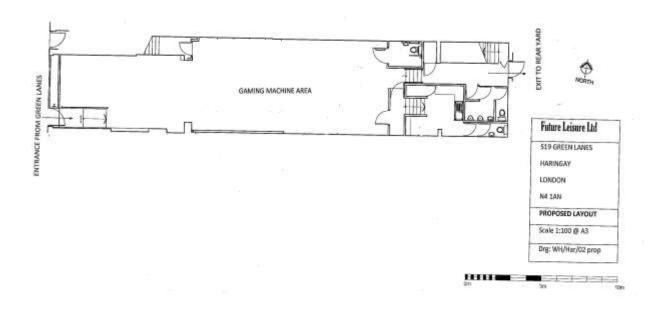
- 23. An incident log shall be kept for the premises and made available on request to an authorised officer of the City Council or the Police which will record the following;
 - a) All crimes reported to the venue:
 - b) Any complaints received regarding crime and disorder;
 - c) Any incidents of disorder;
 - d) Any faults in the CCTV system; and
 - e) Any visit by a relevant authority or emergency service.

ATMs

24. There shall be no cash point or ATM facilities on the premises.

Guidance Notes

The following conditions, which would otherwise attach to the licence by virtue of regulations made under section 168 of the Gambling Act 2005, have been excluded by the issuing authority under section 169(1)(b) of that Act:



Appendix 2



Objection to Variation of Licensing Conditions – Future Leisure, 519 Green Lanes, London, N4 1AN

Dear Licensing Team,

I am writing to object to the application to vary the licensing conditions for 519 Green Lanes, specifically the request to extend the operating hours. As a local resident who lives close to the premises, I am concerned about the significant and negative impact this proposal would have on our area. This application undermines the core objectives of the Gambling Act 2005 and risks setting a dangerous precedent for other gambling establishments nearby, including No. 513 Green Lanes, which recently sought to appeal its own planning condition to extend opening hours from 11pm to 2am.

Concerns Relating to Licensing Objectives

Preventing Gambling-Related Crime and Disorder

Green Lanes already suffers from high levels of crime and anti-social behaviour. Areas with concentrated gambling establishments are known to attract crime, as highlighted in Haringey Council's Statement of Gambling Policy. Extending operating hours would likely worsen the situation, particularly during late-night hours when policing is less visible. Gambling facilities have been linked to specific types of crime, including theft and drug-related offences, which are already significant problems in this area.

Table 1 below shows crime levels in Lower Layer Super Output Areas (LSOAs) in Haringey which contain betting shops compared to those with no betting shops. The LSOAs with three or more betting shops in them have experienced nearly three times more crime between 2019 and 2021 than those without.

	Average Count of Total Recorded Crime per LSOA (2019-2021)	
LSOAs with no gambling premises	344	
LSOAs with one or more gambling premises	572	
LSOAs with three or more gambling premises	989	

Table 1: Crime Levels in LSOAs in relation to the numbers of betting shops

Crime occurs within the premises of betting shops which makes betting shops serve as crime generators. Additionally, they serve as crime attractors as they provide opportunities for offenders and victims to interact. There are already frequent issues of crime and ASB in the immediate vicinity of No.519 Green Lanes.

Harringay Ward is identified in the Local Plan as an area where the community may be at risk from gambling harm. With increasing numbers of street homeless and in an area of high deprivation, the offer of gambling faculties into the early morning is likely to attract a clientele who already experience deprivation, alcohol and drug dependency, leading to high levels of crime and anti-social behaviour. Drugs crime is a big local issue with known links to gambling.

Protecting Children and Vulnerable People

This area is particularly vulnerable to the harmful impacts of gambling. Harringay Ward is identified as a high-risk area for gambling-related harm due to its levels of deprivation, mental health challenges, homelessness, and issues with street drinking and drug dependency.

The site is within 100m of South Harringay Primary School and near other schools and youth-focused establishments. This proximity increases the risks of exposing young people to gambling-related harm.

The proposals are in direct conflict with council's Public Health new 'Super zone' approach, which aims to tackle gambling and other factors that could have a detrimental impact on health. The Super zone setup by Public Heath is in recognition of the vulnerability of young people in the locality of these types of applicant sites being susceptible to undue influences that would include gambling (especially gambling that is represented in format of games that is attractive young persons).

Close to a centre dealing with vulnerable people, including housing, clinics, recovery centre, food banks;

The applicant site is located within 400m of a council run shelter for women suffering from domestic abuse on Burgoyne Road. This centre is specifically targeted at single adults who experience domestic abuse and homelessness. The proximity of the applicant site will pose a threat to the recovery of women staying at the refuge by being directly exposed to the harms of gambling.

Harringay Ward is ranked high in all risks associated with gambling-related harm and the vulnerable groups highlighted in the statement of Gambling Policy, suggesting a strong need to safeguard the area from over-concentration of late-night operation gambling premises.

The physical and mental health of those using the centre is at risk, with data collected by the Gambling Commission in 2019 showing that adult gaming centres hosted sessions of more than an hour on at least 150,000 occasions in the space of six months and that prolonged periods of play could lead to larger financial losses and mental harm.

Harringay ward has the highest number of HMOs in the borough (London Borough of Haringey Houses in Multiple Occupation: Housing Stock Condition and Stressors Report, August 2023) HMO accommodation is associated with a vulnerable population and people at risk of gambling addiction. Extending hours would make gambling more accessible at times when people are most at risk of harm.

Undermining the Local Economy and Community Safety

Unlike restaurants or shops, gambling establishments do not contribute to a safe or vibrant evening economy. The proposed extended hours will make the premises a magnet for late-night activity, increasing the likelihood of noise, disturbance, and anti-social behaviour. Gambling facilities provide no active surveillance or community oversight and do not contribute positively to the street environment.

Proliferation of Gambling Uses

The proposal would contribute to the over-concentration of gambling premises in Green Lanes. There are already numerous betting shops and adult gaming centres within a short distance, including Ladbrokes, Paddy Power, and Admiral. Allowing extended hours at this location would set a dangerous precedent, making it harder to resist similar applications from other premises in the future.

Haringey's Local Plan explicitly seeks to avoid the clustering of gambling uses, which are shown to have detrimental impacts on community well-being. The Local Plan, the Mayor of London's Town Centres SPG, and national policy all emphasise the importance of limiting the proliferation of such establishments to protect the vitality, viability, and safety of district centres.

Impact on Local Residents and the Character of Green Lanes

Green Lanes is a vibrant and diverse community with a mix of retail, restaurants, and residential properties. The area is family-oriented, with schools, places of worship, and community centres forming its core. Allowing extended hours for a gambling facility undermines this character:

- The late-night operation of gambling premises would lead to increased noise, foot traffic, and disruption to local residents, many of whom live directly above or adjacent to the premises.
- Unlike other businesses, such as restaurants, gambling establishments do not provide a family-friendly environment or support community well-being.

Links to Wider Policy Concerns

The proposal conflicts with multiple local and national policies:

- Haringey Local Plan (Policies SP10 and DM1): These emphasise protecting residential
 amenity, ensuring high-quality design, and fostering active frontages. Gambling premises,
 particularly those with extended hours, fail to meet these standards.
- Haringey Statement of Gambling Policy 2022-2025: This policy identifies Harringay Ward
 as a vulnerable area and highlights the risks associated with over-concentration of gambling
 establishments in high-deprivation areas.
- Mayor of London's Town Centres SPG: This policy calls for managing clusters of gambling
 uses to protect community safety, health, and well-being.

Conclusion

Allowing this variation would have serious and far-reaching consequences for Green Lanes. It would harm the character and safety of the area, disproportionately affect vulnerable residents, and undermine the Council's efforts to create a healthier and more sustainable district centre. It would also set a dangerous precedent for other gambling establishments to seek similar extensions, compounding the existing issues of clustering and over-concentration.

I urge the Licensing Team to reject this application in the interests of protecting our community and upholding the objectives of the Gambling Act.



From:

Sent: 13 December 2024 17:21

To: Licensing <Licensing@haringey.gov.uk>

Subject: Royal Casino Slots 519 Green Lanes

I object to the application to extend the opening hours of this establishment.

The most recent appeal against a previous application was dismissed in September.

The inspector noted that

Rather, having regard to the evidence before me, the extended operating hours would result in an adverse impact in terms of noise and disturbance.....the extended operating hours would result in comings and goings at unsociable times which the appellant would have little or no control over.....A temporary permission has been suggested, and although this approach has been utilised elsewhere by the Council, in this case, it would result in an unacceptable impact to the living conditions of nearby residential occupiers for the duration of that temporary period...I therefore conclude that the proposal would result in unacceptable harm to the living conditions of nearby residential occupiers with regard to noise and disturbance.

The inspector also noted that although a rather out of date and arguably irrelevant Noise Assessment had been submitted. Even if an more up to date assessment were provided, it could provide little actual evidence to rev=but the inspector's finding that an extension of opening hours would inevitably result in more "comings and goings" [that is why the extension is sought] with the inevitable potential for the sorts of harm described.

Therefore the same objections remain.

From:

Sent: 13 December 2024 18:05

To: Licensing <Licensing.Licensing@haringey.gov.uk> Subject: Royale Casino Slots 519 Green Lanes Haringey

I write to object to the application to extend the opening hours of the Casino at 519 Green Lanes. There is evidence that antisocial behaviour is associated with such premises which is likely to be worse by being open into the early hours of the morning.

I urge that the licence conditions are not changed by allowing any extension of hours.

From:

Sent: 14 December 2024 10:05

To: Licensing <Licensing.Licensing@haringey.gov.uk>

Subject: Royal Casino Slots 519 Green Lanes

Royal Casino Slots 519 Green Lanes

Good Morning,

I object to the extended operating hours, and it should remain at the current closing time of 11.00pm.

As a local resident I can see that the gambling facilities are linked to crime and ASB (noise and disruption) and the risks in affecting vulnerable groups the most (children and those with mental health challenges, the homeless, and suffering addiction).

There are already numerous gambling outlets on Green Lanes which can be seen to have a detrimental impact on the community wellbeing, and this acceptance to allow later operating hours is a precedent for others wishing to open into the early hours.

From:

Sent: 14 December 2024 22:25

To: Licensing <Licensing@haringey.gov.uk>

Subject: Future Leisure, 519 Green Lanes, Hornsey, London, N4 1AN

I have seen that Future Leisure wishes to vary the conditions of its licence for Adult Gaming Premises at 519 Green Lanes N4 1AN.

I can't find detail published of what this entails but have heard that it is a request to keep the premises open beyond 11pm until 2am. If this is the case I am writing to object.

Allowing this to happen would seriously affect the amenity of local residents who are likely to be disturbed by people coming and going when they are sleeping. There is no way of controlling this. It also risks being a magnet for ASB, crime and disorder. There are too many gambling outlets on a short stretch of Green Lanes where the night-time economy risks becoming too prevalent. Balance with the daytime economy needs maintaining.

I also fear that if one outlet manages to get permission to open until 2am, every outlet will expect the same – there have been several attempts over the last few years.

Please protect our local neighbourhood and the wellbeing of our residents.

From:

Sent: 15 December 2024 05:31

To: Licensing <Licensing@haringey.gov.uk> Subject: [personal] Gambling open hours extended

I am writing to object to the proposal to extend the hours to 2 am of the gambling establishment at 519 Green Lanes. It has been requested before and we opposed then as did most of the community. Why is this still being considered? These types of places prey on people's addictions and extending their hours just further harms the community and also provides more opportunities for crime late at night.



From:

Sent: 15 December 2024 08:59

To: Licensing < Licensing.Licensing@haringey.gov.uk >

Subject: Royal casino slots 519 Green Lanes application to extend hours to 2am

Dear Licensing,

I am writing to object to this application.

There has recently been an application to remove the restriction on the opening hours of the 'Royal Casino Slots' so that it no longer needs to close at 11pm - and can trade until 2am.

Studies have shown that gambling facilities are linked to crime and ASB (noise and disruption) and risk affecting vulnerable groups the most (children and those with mental health challenges, the homeless, and suffering addiction).

There are already numerous gambling outlets on Green Lanes which can be seen to have a detrimental impact on community wellbeing and this could set a precedent for others wishing to open into the early hours.

The extended operating hours would result in comings and goings at unsociable times which the appellant would have little or no control over

Thank you

From:

Sent: 15 December 2024 11:28

To: Licensing <Licensing@haringey.gov.uk>

Subject: Objection to extending hours of 'gambling' establishment Future Leisure.

Dear Haringey Licensing Team

I strongly object to the proposal to extend the hours of opening for any 'gambling' business on Green Lanes, including Future Leisure (519 Green Lanes).

As a member of a family that includes a disabled adult and a child, I am anxious about the inevitable consequence of late night noise, antisocial behaviour and crime that will result. Extended hours will lead to greater potential for drunk and disorderly behaviour which is worrying for the majority of residents. Theft and drug dealing are already big issues in the area. We should not be actively encouraging the potential for more ASB and crime. I live on a street with many young families and elderly residents. No one wants this.

In addition, encouraging gambling habits is ethically questionable, especially with the current cost of living crisis. Longer hours means more consumption of alcohol, which leads to less ability to make rational decisions. You are putting people with addictive personalities in a more vulnerable position, risking loss of personal income for themselves and their families.

I would be hugely disappointed of the council if they allow this, disregarding the wellbeing and safety of their residents over financial gain.

Yours faithfully



Re: 519 Green Lanes, Hornsey, London, N4 1AN

Dear Haringey Licensing Team,

We strongly oppose the application to remove the existing operational hour restrictions (9:00 AM–11:00 PM) for the premises at 519 Green Lanes. This proposal risks significant harm to the local community, which includes families, vulnerable

individuals, and small businesses, and contradicts both planning and licensing principles.

Key Concerns

1. Protecting Local Residents and Vulnerable Groups

This area is particularly vulnerable to the harmful impacts of gambling. Harringay Ward is identified as a high-risk area for gambling-related harm due to its levels of deprivation, mental health challenges, homelessness, and issues with street drinking and drug dependency.

The site is within 100m of South Harringay Primary School and near other schools and youthfocused establishments. This proximity increases the risks of exposing young people to gambling-related harm.

The proposals are in direct conflict with council's Public Health new 'Super zone' approach, which aims to tackle gambling and other factors that could have a detrimental impact on health. The Super zone setup by Public Heath is in recognition of the vulnerability of young people in the locality of these types of applicant sites being susceptible to undue influences that would include gambling (especially gambling that is represented in format of games that is attractive young persons).

Close to a centre dealing with vulnerable people, including housing, clinics, recovery centre, food banks;

The applicant site is located within 400m of a council run shelter for women suffering from domestic abuse on Burgoyne Road. This centre is specifically targeted at single adults who experience domestic abuse and homelessness. The proximity of the applicant site will pose a threat to the recovery of women staying at the refuge by being directly exposed to the harms of gambling.

Harringay Ward is ranked high in all risks associated with gambling-related harm and the vulnerable groups highlighted in the statement of Gambling Policy, suggesting a strong need to safeguard the area from over-concentration of late-night operation gambling premises.

The physical and mental health of those using the centre is at risk, with data collected by the Gambling Commission in 2019 showing that adult gaming centres hosted sessions of more than an hour on at least 150,000 occasions in the space of six months and that prolonged periods of play could lead to larger financial losses and mental harm.

Harringay ward has the highest number of HMOs in the borough (London Borough of Haringey Houses in Multiple Occupation: Housing Stock Condition and Stressors Report, August 2023) HMO accommodation is associated with a vulnerable population and people at risk of gambling addiction. Extending hours would make gambling more accessible at times when people are

most at risk of harm.

2. Increased Crime and Antisocial Behaviour (ASB) Haringey is already impacted by crime and ASB associated with late-night gambling venues.

Extending operational hours would worsen these issues:

- Crime hotspot concerns: Green Lanes already sees significant ASB, theft, and drugrelated incidents. Late-night hours would add to these pressures.
- Disruption to nearby residents: The streets immediately surrounding the premises would face increased noise and disturbances late at night, affecting the quality of life for residents.
- Exploitation of at-risk groups: The local area has seen a rise in street homelessness and substance abuse. Allowing extended access to gambling facilities would likely attract vulnerable individuals, worsening existing problems.

These issues directly conflict with the objectives of the Gambling Act to prevent gambling from being a source of crime or disorder.

3. Contradiction of Local Policies and Previous Decisions

This application disregards key local and national policies:

- Haringey Local Plan (Policy SP10) emphasises the importance of high streets that reflect community needs and values. Allowing gambling venues to operate late at night detracts from the inclusive, family-friendly character of Green Lanes.
- Haringey's Statement of Gambling Policy 2022-2025 highlights Harringay as an area requiring additional protection from gambling-related harm due to high levels of deprivation. Removing time restrictions would go against this strategy.
- A Planning Application and subsequent appeal to extend opening hours at Admiral

Casino, 513 Green Lanes was dismissed. These decisions were based on valid concerns about residential amenity, noise, and ASB—issues that remain unresolved.

4. Negative Impact on Local Families and Businesses

Green Lanes is a bustling high street that thrives on its independent restaurants, cafes, and shops. Late-night gambling venues would:

- Discourage families and residents from visiting the area due to safety concerns.
- Compete unfairly with legitimate evening economy businesses such as restaurants and cafes, which contribute positively to the high street's vibrancy.
- Reduce footfall for small businesses, as increased ASB and crime deter visitors.

Feedback from residents and local shopkeepers highlights growing concerns that unrestricted hours for gambling venues could damage the community atmosphere of Green Lanes.

Conclusion

The current restrictions on operating hours at 519 Green Lanes are critical for maintaining community safety, protecting vulnerable individuals, and preserving the character of the area.

Extending these hours would disproportionately harm residents, families, and businesses while exacerbating local issues with crime and ASB.

We strongly urge the Licensing Authority to reject this application and uphold the existing time restrictions under the Gambling Act 2005 to safeguard the community.

Yours faithfully,

The gardens Residents Association (GRA)

From:

Sent: 16 December 2024 08:04

To: Licensing <Licensing@haringey.gov.uk>

Subject: 519 Green Lanes

Hello

I would like to object to the betting establishment at 519 Green Lanes applying to extend its opening hours to 2am. This will encourage late-night noise, anti-social behaviour and is detrimental to nearby residents. It will set a precedent to similar betting establishments in this area of which we have far too many. These businesses target poorer areas like ours, trying to take advantage of vulnerable people with little money and gambling addictions. The council should be deterring this not encouraging.

Regards

Representation in respect of Premises License variation

Adult Gaming Centre 519 Green Lanes N4 1AN - To open 24hrs/day, 7 days a week

I am making this representation regarding the application to vary the premises license for the **Adult Gaming Centre 519 Green Lanes N4 1AN.** I am doing this in my capacity as ward councillor and wish to oppose this application. I share the concerns of both the Gardens Residents' Association and the Ladder Community Safety Partnership who have also made submissions. I am concerned that the proposed variation to the current license would have an adverse impact on those living near the premises – people in the flats above the shops along this section of Green Lanes and those living at the eastern end of adjacent Ladder roads – which if granted would mean the gaming centre would be open 24 hours a day, 7 days a week.

Such a variation could set a precedent for other gambling premises on Green Lanes to follow suit and extend their hours which, given the profile of the area, granting permission for a 24/7 gambling outlet in Green Lanes, Harringay, would be against, at minimum, two of the three key Licensing Objectives of the Gambling Act 2005:

- Preventing gambling from being a source of crime or disorder, being associated with crime or disorder, or being used to support crime
- Protecting children and other vulnerable persons from being harmed, or exploited by gambling

The applicant has submitted, as required, a <u>Local</u> Area Gambling Risk Assessment, and relies on this evidence of local research, with actions to tackle gambling harms. However, this document has many errors and omissions in this document which are of key relevance.

The LCSP has detailed these and I have reporduced them here:

The profile has an **Incorrect list of gambling outlets** (pp 11-12)

- There is no William Hill in Green Lanes, the reference to 472-480 Green Lanes is a location in Palmers Green and should read West Green Road
- By contrast, two other betting shops have been <u>omitted</u> from the list: Jennings, 32-33 Grand Parade and Ladbrokes 10-12 Grand Parade – the latter omission is the more surprising as it is almost directly opposite the applicant!
- The list fails to record the very close proximity of four gambling outlets (507, 513, 519 Green Lanes, 10-12 Grand Parade) which has obvious implications for problem gamblers and crime (see Section 2 below)
- Golden Slots AGC is at 48 Grand Parade, not 49.

Incorrect list of gambling premises in tabular form (p 46)

- This table is based on the situation before the boundary changes of May 2022, and is therefore 2.5 years out of date.
- In particular, changes affecting Green Lanes mean that Harringay ward has seven gambling outlets, not three, a significant difference which also contributes to it being an Area of Vulnerability in the Council's Gambling Policy 2022-25

Incorrect statement that there are no homelessness centres within half a mile $(p \ 8)$

- There are in fact three homelessness centres, one each in Burgoyne Road (wrongly identified as Mental Health Clinic p7), Duckett Road (not mentioned at all) and Mattison Road (wrongly identified as a church p5). There is also a large HMO for vulnerable people placed by other boroughs on Green Lanes – Beresford House.

It is widely accepted that homeless people are highly vulnerable to gambling harm, and it is regrettable that the applicant is unaware of the location of homelessness services in the ward.

There are no references to Houses in Multiple Occupation (HMOs) in Harringay ward.

This is a glaring omission. Harringay ward has almost 800 houses in multiple occupation which suggests there are many vulnerable people accommodated who could be prone to gambling harms.

- A recent study by Haringey Council reveals that Harringay ward has by far the highest number of HMOs within the borough – 785 (in August 2023) with over 2,300 occupants
- This is significant because, once again, it is widely accepted that individuals living in such accommodation are more likely to be vulnerable adults. For more detail about this see Section 3b, below

The fact that the applicant has presented a factually incorrect risk profile is of serious concern. The mitigations they propose do little to deal with the key issue of encouraging and promoting gambling in an area where there is such a high incidence of vulnerable people.

Turning to the licensing objective of <u>Crime and Disorder issues (Licensing Objective)</u>, the Local Area Profile in the Council's Gambling Policy has identified Harringay ward as an Area of Vulnerability. Within this overall context, the extension of opening hours to 24/7 is particularly unwelcome. It is well-documented that gaming centres are most frequently located in poor areas where the poorest people are most likely to gamble on the slot machines. It is worth noting that criminal damage in these venues is quite common if not always reported. I understand, as a local example, that the plate glass window at 513 Green Lanes AGC had to be replaced earlier this year. Links between acquisitive crime and addiction are extremely well known, another cause for concern since Harringay ward has an ongoing and longstanding problem with drug dealing and substance abuse.

The local SNT has made huge efforts to deal with acquisitive crime, including a campaign to reduce burglary which has been on the increase. So too, have thefts from motor vehicles – the sort of crime which provides funds for a drug or gambling addiction. As

As mentioned above, Harringay area is a well-known hot spot for drug dealing, including Class A. As a result, two of the three Met. Police Ward priorities are based around drug dealing in conjunction with other criminal activity. There is a very real concern that a 24/7 gambling outlet will exacerbate this, as has happened in similar locations e.g. near Turnpike Lane.

The LCSP has made reference to the problems experienced in Green Lanes over twenty years ag when the 24/7 economy contributed to 'an explosion of crime and disorder, culminating in murder, a drug-related turf war and an associated proliferation of late-night gambling outlets.' The Council, the police, local residents and traders all came together via the Green Lanes Strategy Group to try to make Green Lanes a better place which has been hugely successful. It is not surprising that residents living on both sides of Green Lanes do not want any return to the 24/7 economy, underpinned by gaming and gambling.

Children and Vulnerable Persons Issues (Licensing Objective)

Haringey's 'Statement of Gambling Policy 2022-25' makes it clear that when determining an application to grant a Premises License the Council will have regard

to the location of services for children and the need to protect vulnerable adults. All of these factors are relevant here, as shown below.

Schools and Children

The area risk profile lists schools and nurseries near the premises, and as Green Lanes is the main shopping district in the area children will be seeing this, and other gambling facilities quite regularly. The prevalence of gambling premises in the area, where gambling is promoted and encouraged, is not a positive message to children. Late night and 24/7 opening also poses a particular risk for older teenagers (16-18 year olds) who may be tempted to enter and who will need to be very closely monitored by staff as a result.

Vulnerable adults

I hve already commented on the unusually high number of vulnerable adults in the area. As well as the high incidence of HMOs, there are also extensive in patient mental health care facilities at St Ann's Hospital, which draws in vulnerable adults from a broad area of North London.

In addition, the Gambling Local Area Profile January 2022 para 8.4 states there are approximately 4,000 adults with severe mental illnesses living in Haringey – three times more than would be expected, even given Haringey's level of deprivation. The wards adjacent to Green Lanes, for which Green Lanes is their high street, are home to a significant number of vulnerable adults living in various types of supported housing. Harringay ward alone has the highest number of hostels of all 21 wards in the borough. Given the profile of problem gamblers described in GamCare's Annual Reports - largely male, between 18-35 years old – having a 24/7 centre on Green Lanes would seem irresponsible since it is this group likely to be living in accommodation such as HMOs (see above) and identified in the latest census returns.

It is well known that poor and marginalised people are the most susceptible to problem gambling, which can explain why these centres are clustered in poorer areas. The longer the hours, the greater the inducement to gamble- whatever mitigations are proposed. Agreeing to this variation would simply legitimate this, and I would urge the committee to reject this application. I would finally remind members that the Licensing Committee refused an identical application for 24/7 opening for the AGC at 513 Green Lanes in 2021.

Thank you

Zena Brabazon

Cabinet Member for Children, Schools, and families

Councillor, Harringay ward

From:

Sent: 14 December 2024 23:52

To: Licensing < Licensing.Licensing@haringey.gov.uk >

Subject: [gardensresidents] Future Leisure, 519 Green Lanes, Hornsey, London, N4 1AN

Formally objecting to request from the above gambling establishment to increase their opening hours <u>till 2am</u>.

This is an area with many young families but is already suffering from criminal activity and recent negative press. We do not need anything that could possibly, in any way, increase either.

Kind regards

From:

Sent: 13 December 2024 17:15

To: Licensing < Licensing.Licensing@haringey.gov.uk >

Cc:

Subject: Application to extend opening hours - Royal Casino Slots 519 Green Lanes

Application to extend opening hours - Royal Casino Slots 519 Green Lanes

Application to extend opening hours - Royal Casino Slots 519 Green Lanes

I object to this application and would ask it is refused.

There is simply no need or justification for an extension to the opening hours of a "slot machine" or, as they are more commonly known, one arm bandits!

Opening until 23:00 itself is more than ample for their purposes and many would say too long already.



19 December 2024

Premises Licence: 'Future Leisure', 519 Green Lanes To open 24 hours / day, 7 days a week

I am writing in my capacity as the local councillor for Harringay ward to express my strong opposition to the request for 24/7 opening hours, 7 days a week, by Future Leisure, an adult gaming centre in my ward. In my view, this would undermine two of the three Licensing Objectives of the Gambling Act 2005:

- 1. Preventing gambling from being a source of crime and disorder, being associated with crime or disorder, or being used to support crime.
- 2. Protecting vulnerable persons from being harmed or exploited by gambling.

My submission will address how this application will undermine these two objectives.

1. Prevention of Crime and Disorder

The Police, Council and Ladder Community Safety Partnership have been working hard to mitigate serious crime in Harringay, including by co-designing an action plan to address crime and disorder in the ward. However, thefts from motor vehicles and burglaries from residential homes remain frequent in the area. It is likely that these two types of acquisitive crimes would increase if the area were to attract problem gamblers seeking to finance a gambling addiction through illicit means.

The risk of criminal damage to shop frontages by customers who are upset that they have lost money through gambling is also likely to increase. I am told that, for this very reason, earlier this year a plate glass window had to be replaced at the nearby adult gaming centre on 513 Green Lanes, very close to Future Leisure's premises

The 24/7 trading hours requested by Future Leisure may increase the number of crimes taking place in the late hours, when perpetrators of crime can operate under cover of darkness and are more likely to evade detection by the police.

It is also worth recalling that, in the past, Green Lanes used to have a 24/7 economy, before the Council deliberately sought to transition the area to an evening-based economy. As a 24/7 economy, Green Lanes became a hotspot for Class A drug-related turf wars and severe crime and disorder that often coalesced around 24/7 gambling outlets. It has taken several years of partnership between residents, the Council, and the Police to create a safer environment on Green Lanes centred around an evening economy, not a night-time economy. A key part of this transition to a safer neighbourhood was to limit the opening hours of adult gaming centres. We should not reverse this progress by allowing gaming centres to once again remain open 24/7.

2. Protecting vulnerable persons from harm

Allowing 24/7 opening hours for a gambling centre is likely to pose a risk to the wellbeing of the high number of vulnerable individuals who live and spend time in Harringay and its surrounding wards. These include hundreds of individuals from all over North London who seek care for mental health conditions at the headquarters of the Barnet, Enfield and Haringey Mental Health NHS Trust at St Ann's Hospital, which is only a short ten-minute walk away from Future Leisure. Harringay ward also has a very high number of vulnerable adults receiving 'care in the community' in local hostels. Many of these individuals are recovering from serious addictions and may be more susceptible to problem gambling.

Moreover, there is significant evidence that gambling in the early hours of the morning is linked to problem gambling. According to a study conducted by Gamble Aware, an industry-funded charity, problem gamblers are more likely to place bets between midnight and 4am. Furthermore, according to the Royal Society for Public Health, gambling at night is linked to an increased risk of harm because it is much less likely to be noticed by family and friends, and therefore presents fewer opportunities for interventions. It is therefore likely that the hours requested by Future Leisure will increase the risk of harm to vulnerable individuals who suffer from problem gambling.

3. Conclusion

For the reasons outlined above, I would strongly urge Haringey Council, as the Licensing Authority, to limit Future Leisure's trading hours to its existing hours. This would be the same as the nearby adult gaming centres at 513 Green Lanes and 48 Grand Parade.

It is also worth noting that there are currently no entertainment premises open 24/7 on Green Lanes, while an application for 24/7 opening of the adult gaming centre at 513 Green Lanes was refused by the Licensing Sub-Committee in 2021. Granting 24/7 trading hours, seven days a week to 'Future Leisure' would set a dangerous precedent that would likely encourage other gambling centres on Green Lanes to also apply for similar hours.

Thank you for kindly considering my objection.

Yours sincerely,

Cllr Anna Abela (Harringay ward)

From

Sent: 15 December 2024 01:22

To: Licensing <Licensing.Licensing@haringey.gov.uk>

Subject: 519 green lanes

I object to this gambling establishment to have a late licence to 2am it will cause even more disturbance to green lanes

Best Regards,

From:

Sent: 15 March 2025 12:12

To: Licensing < Licensing@haringey.gov.uk >

Subject: Objection to Little Vegas' Application for 24-Hour Operation at 17 High

Road, Wood Green, N22 6BH

Dear Haringey Council Licensing Committee,

I am writing to formally object to the application by Little Vegas, located at 17 High Road, Wood Green, N22 6BH, to vary its licence for 24-hour operation as an Adult Gaming Centre.

Fixed Odds Betting Terminals (FOBTs), commonly found in such establishments, have been associated with significant social harm. Despite the reduction of the maximum stake to £2 in April 2019, concerns about their addictive nature persist.

The proposed extension to 24-hour operation raises further concerns. Extended hours may exacerbate gambling-related issues, leading to increased financial

hardship and social problems within the community. It is important to consider the potential negative impact on vulnerable individuals during late-night hours.

Notably, areas such as Muswell Hill and Highgate do not have such establishments operating around the clock. This absence suggests a community preference for limiting the availability of gambling services, thereby reducing potential harm.

Moreover, the proliferation of gambling establishments in certain areas can lead to clustering, which has been a concern in Haringey. This clustering effect can negatively impact the character of local communities and contribute to social issues.

In light of these concerns, I urge the Licensing Committee to reject Little Vegas' application for 24-hour operation. Prioritising the well-being of our community and mitigating potential gambling-related harm should be our foremost considerations.

Thank you for considering my objection.

Yours sincerely,

From:

Sent: 14 December 2024 23:52

To: Licensing < <u>Licensing.Licensing@haringey.gov.uk</u>>

Subject: [gardensresidents] Future Leisure, 519 Green Lanes, Hornsey, London, N4

1AN

Formally objecting to request from the above gambling establishment to increase their opening hours <u>till 2am</u>.

This is an area with many young families but is already suffering from criminal activity and recent negative press. We do not need anything that could possibly, in any way, increase either.

Kind regards



From: Derek.Ewart2@met.police.uk <a href="mailto

Sent: 23 December 2024 15:20

To: Licensing < <u>Licensing.Licensing@haringey.gov.uk</u>> **Subject:** FW: Police Rep 519 Green Lanes N4 1AN

FYI see below

Kindest Regards





Police Constable Derek Ewart Licensing Officer

Enfield & Haringey

North Area BCU Partnership & Prevention

Metropolitan Police Service

North Area BCU (Enfield & Haringey)

Edmonton Police Station, 462 Fore Street, N9 0PW

<u>www.met.police.uk</u>

■ Derek.Ewart2@met.police.uk

■NAMailbox-.Licensing@met.police.uk

If UEnfield **U**Haringey

Unless otherwise stated this email is GSC Code – Official

From: Ewart Derek

Sent: 23 December 2024 15:19 **To:** Andrew Woods <andrew@>

Subject: RE: Police Rep 519 Green Lanes N4 1AN

Afternoon

Apologies for the delayed reply .Yes im happy for condition 1 to apply from 0800-2200.If this is acceptable please let me know and I will withdraw our reps

Kindest Regards

Derek





Police Constable Derek Ewart

Licensing Officer

Enfield & Haringey

North Area BCU Partnership & Prevention

Metropolitan Police Service

North Area BCU (Enfield & Haringey)





Unless otherwise stated this email is GSC Code – Official

From: Andrew Woods <andrew@ > Sent: 18 December 2024 14:09

To: NA Mailbox - Licensing < NAMailbox-.Licensing@met.police.uk > Cc: Amy Hayward < amy@woo >; Andrew Woods < andrew@wood Subject: FW: Police Rep 519 Green Lanes N4 1AN swhur.co.uk >

Hi Derek

Hope all well - I represent the applicant in the above application. I have discussed your proposed conditions etc. Would you be happy if condition 1 only applied during the extra hours we are seeking ie 2200 - 0800? The Maglock will be available during the day but our clients have never need to use it and customers just walk in and out as with other premises.

Happy to have it a condition during the night time hours. If this is OK then all other conditions agreed?

Any comments let me know

Andy

Andrew Woods

Woods Whur 2014 Ltd

St James House, 28 Park Place, Leeds LS1 2SP

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Public Health objection to Future Leisure Limited, 519 Green Lanes. London, N4 1AN

Marlene D'Aguilar and Maria Ahmad

Health in All Policies Team, Public Health Team

19th December 2024

Application to Vary Gambling Premises Licence - Future Leisure, Shop, 519 Green Lanes, Hornsey, London, N4 1AN. (WK/616711)

Introduction

There are as many as 8,000 people experiencing gambling harms in Haringey, with another 25,000 people (including family and friends) affected more widely by these harms. In 2023, it was estimated that the borough lost over £8 million in fiscal costs due to the associated harmful gambling and this does not consider personal and family losses. In Haringey, we have a young population, which remains vulnerable to these harms. Our role in Public Health is to reduce health inequalities and our evidence demonstrates that gambling-related harms widens these inequalities in particularly in areas where high levels of deprivation exist. Public health prioritises primary prevention to safeguard our residents throughout their lives, protecting them from health issues that could hinder their potential now and in the future.

Summary of objection

Public Health object to the removal of the condition Restrict the times of operation to 9 a.m. to 11 p.m. that would mean the premise is licensed to operate 24/7, for the below reasons:

- 1. The location and impact on local vulnerable population.
- 2. Antisocial behaviour & crime.
- 3. Does not align with local policy and fulfil the licencing objective to protect children and vulnerable adults.

1. Location and impact on local population

The over-concentration of gambling premises has a negative impact on the health and wellbeing of our residents. There are already 4 betting shops on Green Lanes within 500 meters of this premises. Wood Green is ranked high in all risks associated with gambling-related harm (e.g. poverty, unemployment and mental health), there is a need to safeguard the area from further exposure to gambling harms and encourage a healthier high street.

Harriet Harman (2011) references Haringey Residents and Traders Associations who highlight a vast divide in the borough of Haringey, where the 64-gambling premises are split 57 in the East and 7 in the

West, with the claim that gambling premises are in key geographic areas to deliberately target the more deprived parts of the borough.

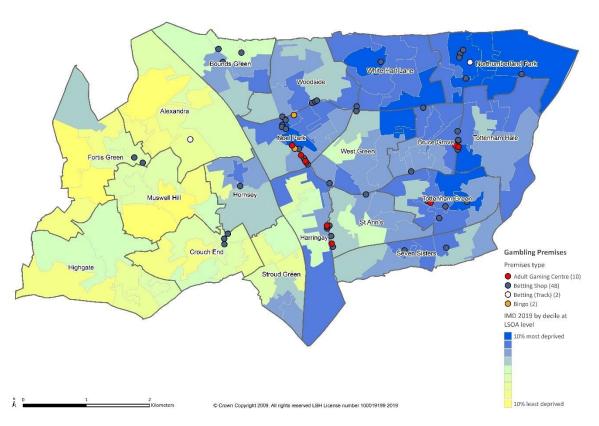


Figure 1. Map of the location of gambling premises in Haringey, 2023.

The above map highlights the location of gambling premises and deprivation in Haringey, the darker blue the higher the deprivation.

In Harringay Ward 2023, there were 263.2 claimants (inc. universal credit and JSA) per 10,000 residents who claim benefit principally for the reason of being unemployed. This is substantially higher than the London rate (201.7 per 10,000 residents), and while it is slightly higher than the Haringey level (251.8 per 10,000 residents). The rate of claimants in Haringey is almost 25% higher than the London rate. Gambling addiction is fuelling unemployment in this ward, and we are striving to improve the resident's quality of life and not exacerbate their circumstances.

The location of the proposed premises targets the poorer communities, and it becomes harder for the health inequalities gap to close. If the application is to be granted it will not align and will directly conflict with our local policies and licensing objectives to protect children and vulnerable adults.

There are three schools, one nursery and a children's centre located within 500-meter radius of the premises including: Woodlands Park Nursery and Children's Centre, Browns Bears Nursery, South Harringay Junior School, South Harringay Infant School, Saint John Vianney Roman Catholic School.

There is a concern on the proposed gambling premises near schools and the negative impacts on young children and other vulnerable individuals. Increased number of gambling shops clustered in the

concerned area not only severely undermines the objectives of the licensing, but it also normalises the harmful culture of gambling amongst children.

Almost half a million children in England and Wales are gambling regularly, with about 55,000 estimated to have a serious problem. Suicide rates for people gambling harmfully are high and the increased stress and often debt for the affected others.

Between late 2019 to February 2020 children and parents focus groups were conducted as part of the Schools Superzone Project. The parents commented on the large volume of gambling premises in close proximity to each other and one parent expressed concern about the influence this would have on children and their development, with concerns raised about the possibility of enabling gambling addictions in the future.

In summary, this undermines our key objective in the current borough plan "A Haringey where strong families, strong networks and strong communities nurture all residents to live well and achieve their potential". The effects of extension of the licence to 24/7 gambling premises should be seen in the wider context of the wellbeing and overall health of the society, and as such, it is essential to consider the legitimate objectives of licensing, concerns of the parents and the community's wellbeing.

2. Antisocial Behaviour & Crime

Table 1. Anti-social behaviour in the Harringay Ward for the most recent period available:

Type of Incident	Number of Incidents	Rate per 1,000 Population
Anti-Social Behaviour (ASB)	664	43.0
Total Recorded Crime	1,689	12% increase from previous year

¹The most common types of anti-social behaviour in Haringey include rowdy or inconsiderate behaviour, nuisance neighbours, noise complaints, and vehicle nuisance

There has been a 12% increase from the previous year in crime in Hariringay ward. We have seen the applicants risk assessment and believe considering the evidence we are presenting that they are unable to address the following issues adequately. New research carried out by Demireva & Lo lacuna (2024)². Demonstrates the growing evidence on the impact of gambling within a local area. Here are three key points from the journal article "Gambling outlets as agents of local area disorganisation: Crime and local institutions, the case of the UK":

- 1. **Association with Crime**: Gambling outlets are significantly and positively associated with various types of crime, even when controlling for other businesses and socio-economic characteristics of the area.
- 2. **Impact on Deprived Areas**: The negative impact of gambling outlets is more pronounced in areas with high levels of deprivation, particularly for opportunistic crimes like theft and burglary.

¹ Performance Overview Antisocial Behaviour Overview

² <u>Gambling outlets as agents of local area disorganization: Crime and local institutions, the case of the UK - Neli Demireva, Sergio Lo Iacono, 2024</u>

3. **Residential Stability**: High residential stability, measured by the proportion of homeowners, does not shield communities from the negative effects of gambling outlets. In fact, crime rates increase with higher gambling outlet density in these areas.

3. Local policy

The extension of the operating hours into the early hours of the morning conflicts with the following policies:

Borough Plan 2019-23 and Corporate Delivery Plan (2022/23-2023/24)

"A Haringey where strong families, strong networks and strong communities nurture all residents to live well and achieve their potential".

The Borough Plan is replaced with the new Corporate Delivery Plan (2022/23-2023-24).

The Corporate Delivery Plan includes themes with set of outcomes we are working towards as an organisation and focuses on tackling inequalities and recognises economic inequality and the need to use levers available to reduce poverty in the borough and mitigate its worst impacts.

Theme: Children and Young People

Outcome: Happy Childhoods - All children across the borough will be happy and healthy as they grow up, feeling safe and secure in their family networks and communities.

Theme: Adults, Health and Welfare

Outcome: Healthy and Fulfilling Lives - All adults can live healthy and fulfilling lives, with dignity, staying active, safe, independent and connected in their communities

Within this section we have targets for gambling harms campaign for residents and suicide prevention strategy.

Haringey Health & Wellbeing Strategy 2024-2929

Theme: Healthy Place Shaping

Focusing on Healthier High Streets (including tackling proliferation of gambling, hot food takeaways) and our intention to publish a Joint Strategic Needs Assessment (JSNA) on Gambling Harms in the borough. A JSNA means that there is a serious health issue that needs addressing collectively by all partner agencies – recognising that gambling harms has become a non-communicable epidemic in our borough. Our recommendation in this document includes prevention of further proliferation of gambling in areas of high deprivation and overconcentration due to the high level of vulnerability.

Local Plan SP14 Health and Well-being:

Work with NHS Haringey in its goal to reduce health inequalities in the areas with poorest health

Gambling related harms are adverse effects that gambling has on a person's health and wellbeing, as well as affected others (friends/families), and more widely, on communities and society. Harm affects

areas including health, relationships, employment, crime, debt and deterioration of physical and mental health. It can have a devastating impact on their quality of life, with long lasting effects.³ Residents experience gambling harms by visiting these gambling premises.

The location of the proposed premises targets the poorer communities, and it becomes harder for the health inequalities gap to close. If the planning application is to be granted it will not align with our Corporate Plan to reduce health inequalities, create healthy spaces and neighbourhoods for children and give children the best start in life. It will not demonstrate our preventative efforts to support families and enhance mental wellbeing.

The "Health on the High Street" report published by The Royal Society for Public Health in 2015 provides a range of sources of evidence about the negative health impact of betting shops, payday loan shops, pawnbrokers, games arcades and fast-food takeaways. There has been a growing concern in recent years about the proliferation and over-concentration of gambling premises, pay-day loan shops, pawn brokers and amusement arcades and their impacts on mental health and the vibrancy and vitality of town centres. Extending the hours add to the activity and increases the direct and indirect financial, physical and emotional costs to the borough.

According to the Gambling Commission's (2018) briefing paper related to gambling-related harms on the community, it was pointed out the disastrous impacts of gambling on family relationships, and psychological and social development of children. Given the range of co-morbidities, it is highly likely that a percentage of those presenting with other conditions (e.g. mental ill health and addictions) are also either experiencing or are vulnerable to gambling-related harm. Evidence shows that certain people are more vulnerable to gambling-related harm, including those with substance misuse problems, poor mental health, and those living in deprived areas (Wardle et al., 2016). The extension of the licence of the gambling premises is situated within one of the most deprived areas, therefore, will not be in line with the council's commitment to improve resident's lives and reduce health inequalities.

Late-night Gambling

Gambling late at night is recognised as being associated with harmful gambling (Gambling Commission, 2021)^{.4}

The extension of opening hours to 24 hours means those who are at greater risk of gambling harm are likely to stay up late and subsequently becoming sleep deprived leading to the individual to gamble even more. Sleep deprivation makes individuals pursue bigger risks and give less consideration to negative consequences.⁵

The health impacts of disrupted sleep and sleep deprivation are well researched⁶- consideration must be given to residents as it can impact their mental health and sleep.

³ Office for Health Improvement and Disparities and Public Health England. Gambling-related harms: evidence review. https://www.gov.uk/government/publications/gambling-related-harms-evidence-review

⁴ https://www.gamblingcommission.gov.uk/licensees-and-businesses/guide/advisory-board-for-safer-gambling-advice-to-the-gambling-commission-on#22

 $^{^{5} \, \}underline{\text{https://www.rsph.org.uk/about-us/news/would-night-time-restrictions-on-online-gambling-reduce-harms.html}$

⁶How does sleep relate to mental health? Mind (2020). Last accessed online March 2023.

Gambling and Vulnerable Groups

We must recognise that gambling does not place the onus on individual responsibility, but instead it can be a health harming activity to anyone because of the addictive nature of products, effects on the brain, their ease of access, and the way they are promoted.

There is strong research which gives a clearer picture of those who are likely to be more vulnerable to gambling harm⁷. Amongst the groups, where the evidence base for vulnerability is strongest, include those with a history of mental ill-health, substance abuse or gambling addiction; people with learning disabilities/difficulties; immigrants; homeless people; the unemployed or those on low income. This could include area-based vulnerability, such as demographics and areas of deprivation⁸.

Conclusion

Due to the above reasons we object to the extension of hours as gambling harms is a growing problem in Haringey as children and young people, vulnerable residents, residents who are on the edge of vulnerability and residents who waver from stability to vulnerability due to the ongoing cost of living crisis, unstable employment and homes. Our high streets must be healthy and safe. The evidence demonstrates that collectively in an area of high deprivation that gambling outlets are likely to be agents of local area disorganisation which can impacts our residents directly and therefore, fails to meet the licensing objective to protect our children and vulnerable people. In any event, we would like to see the following conditions applied. We would like to see the applicant's management and staff contact our local gambling harms service, so they know how to refer vulnerable customers or encourage self-referral into support services. A staff member on duty always that has undertaken Mental Health first aid training and first aid training.

⁷ Guidance to licensing authorities. Gambling Commission (2021). Last accessed online March 2023.

⁸ A 'Whole Council' Approach to Gambling. London Councils. London Councils, 2018. Last accessed online March 2023.

19 December 2024

Premises Licence: 'Future Leisure', 519 Green Lanes To open 24 hours / day, 7 days a week

I am writing in my capacity as the local councillor for Harringay ward to express my strong opposition to the request for 24/7 opening hours, 7 days a week, by Future Leisure, an adult gaming centre in my ward. In my view, this would undermine two of the three Licensing Objectives of the Gambling Act 2005:

- 1. Preventing gambling from being a source of crime and disorder, being associated with crime or disorder, or being used to support crime.
- 2. Protecting vulnerable persons from being harmed or exploited by gambling.

My submission will address how this application will undermine these two objectives.

1. Prevention of Crime and Disorder

The Police, Council and Ladder Community Safety Partnership have been working hard to mitigate serious crime in Harringay, including by co-designing an action plan to address crime and disorder in the ward. However, thefts from motor vehicles and burglaries from residential homes remain frequent in the area. It is likely that these two types of acquisitive crimes would increase if the area were to attract problem gamblers seeking to finance a gambling addiction through illicit means.

The risk of criminal damage to shop frontages by customers who are upset that they have lost money through gambling is also likely to increase. I am told that, for this very reason, earlier this year a plate glass window had to be replaced at the nearby adult gaming centre on 513 Green Lanes, very close to Future Leisure's premises

The 24/7 trading hours requested by Future Leisure may increase the number of crimes taking place in the late hours, when perpetrators of crime can operate under cover of darkness and are more likely to evade detection by the police.

It is also worth recalling that, in the past, Green Lanes used to have a 24/7 economy, before the Council deliberately sought to transition the area to an evening-based economy. As a 24/7 economy, Green Lanes became a hotspot for Class A drug-related turf wars and severe crime and disorder that often coalesced around 24/7 gambling outlets. It has taken several years of partnership between residents, the Council, and the Police to create a safer environment on Green Lanes centred around an evening economy, not a night-time economy. A key part of this transition to a safer neighbourhood was to limit the opening hours of adult gaming centres. We should not reverse this progress by allowing gaming centres to once again remain open 24/7.

2. Protecting vulnerable persons from harm

Allowing 24/7 opening hours for a gambling centre is likely to pose a risk to the wellbeing of the high number of vulnerable individuals who live and spend time in Harringay and its surrounding wards. These include hundreds of individuals from all over North London who seek care for mental health conditions at the headquarters of the Barnet, Enfield and Haringey Mental Health NHS Trust at St Ann's Hospital, which is only a short ten-minute walk away from Future Leisure. Harringay ward also has a very high number of vulnerable adults receiving

'care in the community' in local hostels. Many of these individuals are recovering from serious addictions and may be more susceptible to problem gambling.

Moreover, there is significant evidence that gambling in the early hours of the morning is linked to problem gambling. According to a study conducted by Gamble Aware, an industry-funded charity, problem gamblers are more likely to place bets between midnight and 4am. Furthermore, according to the Royal Society for Public Health, gambling at night is linked to an increased risk of harm because it is much less likely to be noticed by family and friends, and therefore presents fewer opportunities for interventions. It is therefore likely that the hours requested by Future Leisure will increase the risk of harm to vulnerable individuals who suffer from problem gambling.

3. Conclusion

For the reasons outlined above, I would strongly urge Haringey Council, as the Licensing Authority, to limit Future Leisure's trading hours to its existing hours. This would be the same as the nearby adult gaming centres at 513 Green Lanes and 48 Grand Parade.

It is also worth noting that there are currently no entertainment premises open 24/7 on Green Lanes, while an application for 24/7 opening of the adult gaming centre at 513 Green Lanes was refused by the Licensing Sub-Committee in 2021. Granting 24/7 trading hours, seven days a week to 'Future Leisure' would set a dangerous precedent that would likely encourage other gambling centres on Green Lanes to also apply for similar hours.

Thank you for kindly considering my objection.

Yours sincerely,

Cllr Anna Abela (Harringay ward)

Representation in respect of Premises License variation

Adult Gaming Centre 519 Green Lanes N4 1AN - To open 24hrs/day, 7 days a week

I am making this representation regarding the application to vary the premises license for the **Adult Gaming Centre 519 Green Lanes N4 1AN.** I am doing this in my capacity as ward councillor and wish to oppose this application. I share the concerns of both the Gardens Residents' Association and the Ladder Community Safety Partnership who have also made submissions. I am concerned that the proposed variation to the current license would have an adverse impact on those living near the premises – people in the flats above the shops along this section of Green Lanes and those living at the eastern end of adjacent Ladder roads – which if granted would mean the gaming centre would be open 24 hours a day, 7 days a week.

Such a variation could set a precedent for other gambling premises on Green Lanes to follow suit and extend their hours which, given the profile of the area, granting permission for a 24/7 gambling outlet in Green Lanes, Harringay, would be against, at minimum, two of the three key Licensing Objectives of the Gambling Act 2005:

- Preventing gambling from being a source of crime or disorder, being associated with crime or disorder, or being used to support crime
- Protecting children and other vulnerable persons from being harmed, or exploited by gambling

The applicant has submitted, as required, a <u>Local</u> Area Gambling Risk Assessment, and relies on this evidence of local research, with actions to tackle gambling harms. However, this document has many errors and omissions in this document which are of key relevance.

The LCSP has detailed these and I have reporduced them here:

The profile has an **Incorrect list of gambling outlets** (pp 11-12)

- There is no William Hill in Green Lanes, the reference to 472-480 Green Lanes is a location in Palmers Green and should read West Green Road
- By contrast, two other betting shops have been <u>omitted</u> from the list: Jennings, 32-33 Grand Parade and Ladbrokes 10-12 Grand Parade the latter omission is the more surprising as it is almost directly opposite the applicant!
- The list fails to record the very close proximity of four gambling outlets (507, 513, 519 Green Lanes, 10-12 Grand Parade) which has obvious implications for problem gamblers and crime (see Section 2 below)
- Golden Slots AGC is at 48 Grand Parade, not 49.

<u>Incorrect list of gambling premises in tabular form</u> (p 46)

- This table is based on the situation before the boundary changes of May 2022, and is therefore 2.5 years out of date.
- In particular, changes affecting Green Lanes mean that **Harringay ward has seven gambling outlets, not three,** a significant difference which also contributes to it being an Area of Vulnerability in the Council's Gambling Policy 2022-25

Incorrect statement that there are no homelessness centres within half a mile (p 8)

- There are in fact three homelessness centres, one each in Burgoyne Road (wrongly identified as Mental Health Clinic p7), Duckett Road (not mentioned at all) and Mattison Road (wrongly identified as a church p5). There is also a large HMO for vulnerable people placed by other boroughs on Green Lanes – Beresford House.

It is widely accepted that homeless people are highly vulnerable to gambling harm, and it is regrettable that the applicant is unaware of the location of homelessness services in the ward,

There are no references to Houses in Multiple Occupation (HMOs) in Harringay ward.

This is a glaring omission. Harringay ward has almost 800 houses in multiple occupation which suggests there are many vulnerable people accommodated who could be prone to gambling harms.

- A recent study by Haringey Council reveals that Harringay ward has by far the highest number of HMOs within the borough – 785 (in August 2023) with over 2,300 occupants
- This is significant because, once again, it is widely accepted that individuals living in such accommodation are more likely to be vulnerable adults. For more detail about this see Section 3b, below

The fact that the applicant has presented a factually incorrect risk profile is of serious concern. The mitigations they propose do little to deal with the key issue of encouraging and promoting gambling in an area where there is such a high incidence of vulnerable people.

Turning to the licensing objective of <u>Crime and Disorder issues (Licensing Objective)</u>, the Local Area Profile in the Council's Gambling Policy has identified Harringay ward as an Area of Vulnerability. Within this overall context, the extension of opening hours to 24/7 is particularly unwelcome. It is well-documented that gaming centres are most frequently located in poor areas where the poorest people are most likely to gamble on the slot machines. It is worth noting that criminal damage in these venues is quite common if not always reported. I understand, as a local example, that the plate glass window at 513 Green Lanes AGC had to be replaced earlier this year. Links between acquisitive crime and addiction are extremely well known, another cause for concern since Harringay ward has an ongoing and longstanding problem with drug dealing and substance abuse.

The local SNT has made huge efforts to deal with acquisitive crime, including a campaign to reduce burglary which has been on the increase. So too, have thefts from motor vehicles – the sort of crime which provides funds for a drug or gambling addiction. As

As mentioned above, Harringay area is a well-known hot spot for drug dealing, including Class A. As a result, two of the three Met. Police Ward priorities are based around drug dealing in conjunction with other criminal activity. There is a very real concern that a 24/7 gambling outlet will exacerbate this, as has happened in similar locations e.g. near Turnpike Lane.

The LCSP has made reference to the problems experienced in Green Lanes over twenty years ag when the 24/7 economy contributed to 'an explosion of crime and disorder, culminating in murder, a drug-related turf war and an associated proliferation of late-night gambling outlets.' The Council, the police, local residents and traders all came together via the Green Lanes Strategy Group to try to make Green Lanes a better place which has been

hugely successful. It is not surprising that residents living on both sides of Green Lanes do not want any return to the 24/7 economy, underpinned by gaming and gambling.

<u>Children and Vulnerable Persons Issues (Licensing Objective)</u>

Haringey's 'Statement of Gambling Policy 2022-25' makes it clear that when determining an application to grant a Premises License the Council will have regard to the location of services for children and the need to protect vulnerable adults. All of these factors are relevant here, as shown below.

Schools and Children

The area risk profile lists schools and nurseries near the premises, and as Green Lanes is the main shopping district in the area children will be seeing this, and other gambling facilities quite regularly. The prevalence of gambling premises in the area, where gambling is promoted and encouraged, is not a positive message to children. Late night and 24/7 opening also poses a particular risk for older teenagers (16-18 year olds) who may be tempted to enter and who will need to be very closely monitored by staff as a result.

Vulnerable adults

I hve already commented on the unusually high number of vulnerable adults in the area. As well as the high incidence of HMOs, there are also extensive in patient mental health care facilities at St Ann's Hospital, which draws in vulnerable adults from a broad area of North London.

In addition, the Gambling Local Area Profile January 2022 para 8.4 states there are approximately 4,000 adults with severe mental illnesses living in Haringey – three times more than would be expected, even given Haringey's level of deprivation. The wards adjacent to Green Lanes, for which Green Lanes is their high street, are home to a significant number of vulnerable adults living in various types of supported housing. Harringay ward alone has the highest number of hostels of all 21 wards in the borough. Given the profile of problem gamblers described in GamCare's Annual Reports - largely male, between 18-35 years old – having a 24/7 centre on Green Lanes would seem irresponsible since it is this group likely to be living in accommodation such as HMOs (see above) and identified in the latest census returns.

It is well known that poor and marginalised people are the most susceptible to problem gambling, which can explain why these centres are clustered in poorer areas. The longer the hours, the greater the inducement to gamble- whatever mitigations are proposed. Agreeing to this variation would simply legitimate this, and I would urge the committee to reject this application. I would finally remind members that the Licensing Committee refused an identical application for 24/7 opening for the AGC at 513 Green Lanes in 2021.

Thank you

Zena Brabazon

Cabinet Member for Children , Schools, and families

Councillor, Harringay ward



Rep from Licensing Authority

From: Daliah Barrett < Daliah.Barrett@haringey.gov.uk >

Sent: 19 December 2024 10:55

To: Amy Hayward amy@woodswhur.co.uk>

Cc: Licensing < Licensing.Licensing@haringey.gov.uk >

Subject: FW: LICENSING AUTHORITY REPRESENTATION-Application for a Variation of Gambling Premises Licence - Future Leisure Ltd, 519 Green Lanes, Hornsey, London, N4

1AN.

Importance: High

Dear Woods Whur,

I am writing as the Licensing Authority Responsible Authority in making this representation against the above named application. It is recognised that local licensing decision making is an administrative and evaluative process requiring a proportionate balancing exercise, that allows all parties to consider the specific locality alongside the details of the application.

An officer of the Licensing Authority, in whose area the premises are situated, who is authorised for the purposes of exercising its statutory function as a 'Responsible Authority' under the Gambling Act 2005

The Licensing Authority representations are primarily concerned with the three licensing objectives;

- · Preventing gambling from being a source of crime and disorder, being associated with crime or disorder or being used to support crime
- · Ensuring that gambling is conducted in a fair and open way
- · Protecting children and other vulnerable persons from being harmed or exploited by gambling.

The AGC is situated in an area that is recognised for its socio -economic concerns. Green Lanes has its own unique mix of problems such as street drinkers, high levels of anti social behaviour, crime and disorder for many years. This area is a busy town centre consisting of numerous social issues arising from an increased presence of street drinkers and begging as well as rough sleepers. An adult gaming centre operating throughout the night will be a magnet to these individuals already finding it difficult to maintain any kind of day to day social interaction.

It is recognised that the location of the proposed premises is an important consideration. The unit is based along a busy section of Green Lanes which is a main thoroughfare for children

and young people travelling to and from school or other activities, as well as for vulnerable persons seeking the health services at nearby St Ann's Hospital.

Special consideration should be given to the close proximity of the vulnerable people in the immediate locality.

The area has an existing AGC which has itself seen crime in terms of criminal damage to the machines from frustrated customers and also staff being attacked by customers who have lost money.

The location of the betting establishments in this regard provides for an environment in which gambling activity may be closely and prominently observed. Whilst we do not suggest that the applicant proposes to advertise in such a way as to make betting attractive to children, the LSC is asked to consider whether the location of this particular premises acts to normalise and thereby inadvertently promote gambling to children and young persons. And other vulnerable persons.

The close proximity of the drug outreach centre means that persons with substance misuse issues will be put to the test in making balanced and informed decisions and could potentially be drawn to gamble more in the hope of obtaining money to fund their addiction.

Within the Councils own Local area profile the location is deemed as being at high overall risk of gambling related harm, and generally considered inappropriate for further gambling establishments, which could potentially raise

the risk of gambling related harm to vulnerable people living in this area. Operators are asked to consider very carefully whether seeking to locate new premises within this area would be consistent with the licensing

objectives and the local risks identified.

Taking into account these matters the licensing authority take the view that there are insufficient conditions that could be offered to meet these concerns. Given these concerns in the locality the LSC is urged to not grant variation sought.

The current hours are sufficient for this location there should be no increase as such a step would further impact a community already at risk.

Yours sincerely,

Daliah Barrett (Licensing Team Leader)

Haringey Council - Licensing Authority

Responsible retailing is actively encouraged in Haringey London.

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